CHART A COURSE TO STABILITY

and success with visibility to clear, accurate and comprehensive information with a borderless view across your organization. The ability to map your strategy, direct your resources and expand into new territory will help enable you to compete across oceans and borders.

Over the next two days, you will connect with experts who will outline the top challenges facing companies like yours. You’ll also exchange ideas with peers from leading multinational organizations who have met these challenges and achieved success and reached their global goals.

In Dublin, we meet in a city renowned for its literary greats. From Oscar Wilde and George Bernard Shaw to James Joyce, these literary legends extended their imaginations across geographies, expanded horizons and opened the doors to new opportunities. In 2012, we invite you to do the same and write the next chapter in the success story of your multinational human capital management strategy; drive your organization, measure results and empower decision-making for the future.
THE ADP EXECUTIVES AND MULTINATIONAL LEADERSHIP TEAM

The ADP team extends a special warm welcome to each of you and thanks you for joining us in Dublin.

We look forward to meeting and visiting with you in the coming days. We encourage you to take advantage of this one-of-a-kind opportunity to discuss your global payroll and HRO plans with our experts.

Don’t miss an opportunity to visit our Hospitality Desk to schedule an executive meeting by request.
**GUEST SPEAKERS**

We would like to extend special thanks to our ADP client experts and industry partners participating in the presentations, case studies and panel discussions at Global Meeting of the Minds.

**INDUSTRY PARTNERS**

Knowledge Infusion
Jason Averbook, Chief Executive Officer and Co-Founder

**CLIENT EXPERTS**

Starbucks Coffee Company
Brent R. Gow, Director Global Payroll Consulting and Compliance

Lonza
Anthony Branciforte, Global Head HR Service

Alcatel-Lucent
Laurent Geoffroy, Vice President Human Resources Service Delivery & Information

Philips
Marc Peeters, Vice President Administration & Payroll

**GLOBAL GOVERNANCE PANEL**

Moderated by:
Franck Neron-Bancel,
Division Vice President & Managing Director Global Accounts, ADP

Panelists:
Chris Lomer, Avery Dennison
Michelle Whitfield, Honeywell
Marti Daniels, ADP
Sivaram Krishnan, Hitachi Global Storage Technologies

**HOT TOPICS PANEL**

Moderated by:
Rita Mitjans,
Senior Vice President Employer Services Marketing, ADP

Panelists:
Anthony Branciforte, Lonza
Brent Gow, Starbucks
Marcia Aamodt, Apple
Laurent Geoffroy, Alcatel-Lucent

**TOURS**

**IRISH ANTIQUES AND TEA AT NUMBER 10**

Tuesday, January 31, 2012
10:30 AM–1:00 PM

The tour will start by driving through Dublin’s Georgian Squares where the wealthy of the city’s high society lived in the 18th and 19th centuries. During that period the River Liffey was also lined with superb Georgian residences, few of which survive today. Modern developments in the 70s and 80s led to the destruction of many of these homes, which were replaced by modern buildings for commercial purposes. However, on this tour you will visit one magnificent example of a Georgian residence which survived and fulfills its original purpose as a house for entertaining.

Number 10 is a superbly restored Georgian residence owned by Mr. John Lynch and located in the Center of Dublin. Throughout the house you’ll find a collection of splendid antiques, fine art and modern Irish art. Number 10 welcomes you to take part in a very exclusive experience called “Tea at Number 10.”

John Lynch will speak about the history of this unique house, which is not ordinarily open to the public and give a general overview of the Irish antique collection within the residence as part of the guided tour. Guests are then invited to the Gallery Picture Room to enjoy their “Tea at Number 10.”

**IRISH COASTAL DRIVE & VISITS TO DALKEY AND KILLINEY**

Tuesday, January 31, 2012
1:30 PM–5:00 PM

The tour will start by driving along Merrion Road which is home to several of the main embassies in Dublin, among them are the British, Belgian, Chinese and Dutch Embassies. Further along the route, Dublin Bay comes into view, with the hill of Howth at one end and the spires of Dun Laoghaire visible at the other.

The tour will travel along the coastal road through Monkstown where, even in winter, locals can be spotted having a swim by the Martello Tower. The port of Dun Laoghaire is where yachts are berthed alongside fishing boats and is the main ferry terminal on the east coast for the short voyage to Wales.

Continuing along the coast by Scotsman’s Bay another Martello Tower comes into view. This one houses the James Joyce Museum and it is here that Leopold Bloom started his walk in the epic novel *Ulysses*. 
The tour will ultimately bring you to Dalkey and Killiney, two charming, picturesque villages just outside Dublin. You will go around Vico Road to take in the splendid views of Killiney Bay and pass some of the city’s more famous residents’ abodes. Dalkey is a compact town with a great deal of history and character and has been designated a Heritage Town since 1994.

Many notable people reside in the charming town of Dalkey. Today, author Maeve Binchy lives on Sorrento Road; U2 band member “The Edge” (David Evans), lives a few doors down in Sorrento Cottage, as well as World Class Formula One racing driver Eddie Irvine and rock singer Van Morrison.

Having reached Dalkey and Killiney, a guided walking discovery of the two quaint villages is the call of the day finishing off with a hearty pint of Guinness or a creamy Irish coffee in one of the many traditional Irish pubs, such as The Queen’s—one of U2 lead singer, Bono’s, favorites in the area!

**PANORAMIC TOUR OF DUBLIN WITH VISITS TO KILMAINHAM GAOL AND JAMESON DISTILLERY**

**Tuesday, January 31, 2012**
**1:30 PM–6:00 PM**

Your local guide will drive you through some of Dublin’s most well-known areas on the way to your two visits this afternoon–Kilmainham Gaol and the Old Jameson Distillery. Your tour will start by passing through the Embassy belt and crossing the canal into the heart of Georgian Dublin through Merrion Square, Fitzwilliam Square and St. Stephen’s Green. Merrion Square is where you’ll find the statue of one of Ireland’s most renowned writers, Oscar Wilde, as well as the National Gallery. Fitzwilliam Square features Dublin’s most famous colored doors, and St. Stephen’s Green is the largest of the city’s squares in the center.

Your first stop will be the Kilmainham Gaol built in 1792, giving dramatic insight into what it was like to be confined in this former prison, which is now a historic museum. A unique tour of this attraction offers an explanation of some of the most profound, disturbing and inspirational themes of modern Irish history. Leaders of the rebellions of 1798, 1803, 1848, 1867 and 1916 were all detained here.

Leaving Kilmainham Gaol, the tour route takes you along the River Liffey, on the way to the Old Jameson Distillery. The Old Jameson Distillery is now a museum that focuses on the history of Irish whiskey and the process of whiskey making. The tour ends in a bar for a whiskey tasting session where you will get a chance to sample Irish whiskey and compare the difference in tastes among Scotch, Bourbon and Irish whiskies.
AGENDA

Tuesday, January 31, 2012

10:00 a.m.–5:00 p.m.
Arrival
Stop by the Global Meeting of the Minds Hospitality Desk to check in and pick up conference materials.

10:30 a.m.–6:00 p.m.
Activity Options
Spend the afternoon at leisure or join:

Executive Meetings by Request
Register to arrange a private meeting with an ADP executive team member to address specific topics of interest to your organization.

Optional Guided Tours
Sign up at the Global Meeting of the Minds Hospitality Desk to join:
- Irish Antiques and Tea at Number 10 (10:30 a.m.–1:00 p.m.)
- Irish Coastal Drive and Visits to Dalkey and Killiney (1:30–5:00 p.m.)
- Panoramic Tour of Dublin with Visits to Kilmainham Gaol and Jameson Distillery (1:30–6:00 p.m.)

7:00–10:30 p.m.
Welcome Reception
Join us at the world famous Guinness Storehouse and enjoy breathtaking views of the Dublin city skyline while sharing a pint of Ireland’s most famous beer. This venue has been reserved exclusively for attendees and guests of Global Meeting of the Minds to enjoy dinner, networking and a self-guided tour of the facility during the event.

Wednesday, February 1, 2012

Strategy & Execution
How do multinationals set strategy to globalize their payroll and HR? Join us as we explore trends, view evolving technologies, examine challenges and hear how multinational clients charted their course to achieve HR transformation.

8:15–9:15 a.m.
Breakfast
Start the day with colleagues over breakfast in our private ballroom.

9:30–9:45 a.m.
Conference Opening Session
Our Master of Ceremonies, Doug Cummings, Senior Vice President–Global Multinational Sales, extends a special welcome to guests and shares aims and outcomes for our 2012 conference.

9:45–10:15 a.m.
ADP Corporate Overview
Carlos Rodriguez
President & Chief Executive Officer, ADP
Carlos Rodriguez provides an overview and update on ADP and relates how he, as an executive, has navigated the challenging global environment, and how ADP continues to evolve to serve the needs of our clients. Carlos will also discuss his vision for the future of ADP’s multinational offerings.

10:15–11:15 a.m.
Solution Center Introduction
Doug Cummings
Doug Cummings provides a brief introduction of the ADP solutions available to multinational organizations.

11:20–11:40 a.m.
Break

11:40 a.m.–12:15 p.m.
Client Case Study: Starbucks–Brent Gow
Starbucks
Brent Gow shares how this organization fueled the strategy and determined the value of a global outsourcing solution.

12:15–1:15 p.m.
Luncheon
Enjoy networking with your colleagues over lunch in our private ballroom.

1:20–1:50 p.m.
ADP & Multinational Corporations
Regina Lee
President, ADP Major Accounts, National Accounts, GlobalView®, and ADP Canada
Regina Lee examines the growth potential of multinational organizations and provides a detailed look at the ADP Multinational organization and how we actively engage in partnerships with clients.

1:50–2:20 p.m.
Client Case Study: Alcatel-Lucent–Addressing the Long-Tail
Laurent Geoffroy
Alcatel-Lucent
Laurent Geoffroy describes how his organization addressed the needs of their smaller employee populations.
Thursday, February 2, 2012

Achieving Results
Join us as we focus on execution and service delivery with an analysis of service center delivery, global governance models and results.

8:15–9:15 a.m.
Breakfast
Prepare for your day during breakfast with your colleagues in our private ballroom.
Location: Junior Ballroom

9:30–9:40 a.m.
Opening Session
Doug Cummings summarizes key findings and sets the stage for the day.

9:40–10:15 a.m.
GlobalView
Laurie Eldridge
Corporate Vice President & General Manager, GlobalView
Laurie Eldridge examines the HR challenges she faces as the business leader for a multinational organization. Laurie will explore these challenges and share how ADP’s current and future solutions will continue to help address her needs as a global executive.

10:15–11:00 a.m.
Break
Time has been allotted should you need to check your bags and complete hotel checkout prior to our afternoon sessions.

11:00 a.m.–12:00 p.m.
Global Governance Panel
An expert panel comprised of executives from multinational organizations headquartered around the world debate and discuss best practices, challenges and insights on global governance.

12:00–1:00 p.m.
Luncheon
Enjoy networking with your colleagues over lunch in our private ballroom.
Location: Junior Ballroom

1:15–1:45 p.m.
Client Case Study: Philips–Client Journey
Marc Peeters
Philips
Marc Peeters shares the journey of HR transformation from setting the business strategy, through implementation and the future.

1:45–2:45 p.m.
The View: HR BPO Hot Topics Panel
This interactive session will provide an opportunity to discuss HR BPO topics of interest with our panel of experts, including executives of HR, finance, purchasing, and IT from leading, worldwide multinationals.

2:45–3:00 p.m.
Conference Close
Master of Ceremonies Doug Cummings officially closes the 2012 Global Meeting of the Minds.

3:30–6:00 p.m.
Departures or Afternoon Activity Options

Afternoon Activity Options:
- Executive Meetings by Request
  Meet at GMOTM Hospitality Desk
- Optional Guided Tour
  Dublin Delight—Book of Kells at Trinity College (3:30–6:00 p.m.)
- Solution Center
SERVICES

AT YOUR SERVICE
We are committed to providing the best possible experience for our attendees at Global Meeting of the Minds. Should you require assistance or information, please let one of our associates know, or visit our Hospitality Desk centrally located within the meeting space.

EXECUTIVE CONSULTATION
Whether you wish to speak with one of our executives, consult with our experts or simply discuss topics of interest, we can put you in touch with the right people and set up facilities to accommodate your needs.

Please meet at our Hospitality Desk to check in and be escorted to your Executive Meetings by Request.

NETWORKING IDEA EXCHANGE
We encourage you to network and share ideas with your colleagues during our hosted dinners, networking lunches and complimentary tours. We also have rooms set aside to accommodate impromptu meetings or small group discussions.

Please check with the Hospitality Desk for available rooms.

SOLUTION CENTER
Visit our Solution Center on Wednesday and Thursday to view demos and consult with our experts. Our Solution Center is staffed with solution experts and materials so you can explore the range of services ADP has to offer your multinational business.

NEW BUSINESS CASE SOLUTION SESSION
On Wednesday from 4:00 p.m.~5:00 p.m. in the Junior Ballroom, our solution consultants will present a business case methodology session. Afterwards, attendees will have the opportunity to meet individually to discuss building or supplementing your business case by leveraging the methodology, knowledge and resources of our experts.