



ADP TotalSource<sup>®</sup>  
Risk, Safety  
& Claims



# Safety Activation



# Who we are

## Risk, Safety & Claims advisors are...

### Connected

We believe that safety is a fundamental part of organizational success and effectively engaging people throughout their work-life journey. We're deeply invested in assisting your company with increasing productivity and profitability by embedding a data-driven, simple, yet comprehensive safety experience into your company culture.

### Compassionate

People are safer, when they feel cared for. That's why we make a conscious effort to empathize with the needs of every employee and client, serving as your compassionate partner as your employees thrive at work. We demonstrate this empathy by providing programs that remain ever-ready and available to assist your employees who have been injured at work by offering them immediate and compassionate support. And the care continues throughout their recovery as we help your company return employees to work, allowing them to focus, once again, on what they are [#WorkingFor](#).

### Focused

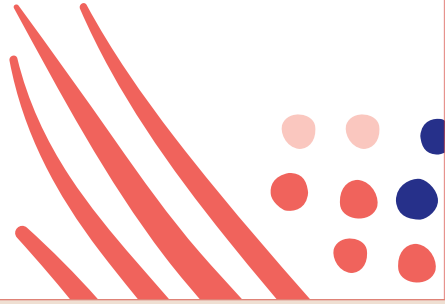
Safety that's all posters and protocol, with no personal care? Not here. A cookie-cutter, assembly line approach to safety is not our style. Our programs aim for the best

outcomes for all. By activating a customized safety culture that connects you with the safety needs of your employees, coupled with a blueprint of your business, we get laser-focused on helping your company to keep employees safe.

Ultimately, we aspire to a zero loss state. Meaning that, while we expect that workplace safety incidents will happen, we believe they can be avoided. TotalSource can help you live the same way. We facilitate a proactive culture of both emotional and physical safety to help you keep your employees protected, compliant and connected. And by serving as trusted and compassionate advisors, we're able to empower you and your employees to focus on what matters most to you: running a company that consistently operates at full capacity, with employees who are present and safe, both physically and mentally.

### Experts

We design solutions to help your company ensure your employees are protected, compliant and equipped with tools that positively affect your bottom line and help you navigate the complexities of business today. Employee injuries and OSHA violations can make a significant financial impact on your business. Our expertise helps you reduce and prevent these financial losses.



# What we do

## Risk, Safety & Claims advisors: helping with your aspirations for a zero loss state

Can you see it? At first, a month. Then two. Then six months. Then a whole year, without a single workplace safety incident. Your secret? You champion a culture of safety where engaged and productive employees thrive. Companies with true safety activation have higher productivity, sales and profitability, while experiencing lower turnover and fewer safety incidents.

The essence of human capital management is a safe, healthy and productive workplace. These simple tenets, when put into practice, will get your company that much closer to achieving and maintaining a zero loss state.

- Safety is an integral part of organizational success.
- A safe and healthy workplace is more productive and has better morale.
- Safety saves money in the long run.



# We are facilitators



## Workplace Safety

Just like regular checkups at the dentist and doctor are necessary to make sure our health is on track, regular workplace assessments are an essential component of maintaining a safe workplace. So we work with you to:

- Identify physical hazards and make recommendations for safety improvement
- Analyze your current safety framework and compare it to industry best practices
  - Help you understand pertinent OSHA regulations and changes relevant to your industry
  - Navigate OSHA recordkeeping requirements
- Conduct risk assessments for identified hazards, discuss strategies to mitigate or prevent hazards, review best work practices and coach your employees on how to recognize hazards and prevention methods
- Access the *Injury and Illness Prevention Program (IIPP)*
  - Help with customizing your safety plan so it fits your needs
  - Assist with implementing the plan

## Crisis Management

An incident can ruin a business. A key step to making sure you're prepared is disaster planning before a crisis arises. With TotalSource you can:

- Select from a suite of plans to effectively manage incidents that might occur at your site or affect your organization
- Create activities and processes which will help your managers and employees analyze and understand events which might lead to crisis and uncertainty in the organization
- Develop robust actions to respond to an emergency or disaster and restore operations after the incident

## Safety Awareness Training

We can save you time and money by advising you on implementing an effective training program for your business. We offer multiple training options such as online, in-person and virtual. We have:

- Access to free unlimited online safety training resources for employees
- Onsite classroom safety awareness training from a Risk & Safety advisor



## We are proactive

### Ergonomics

Risk & Safety advisors trained and certified in corrective exercise approaches provide practical steps to help you and your employees understand the real causes of common injuries, chronic pain and the best ways to correct the contributing factors. We deliver:

- Impactful guidance to achieve success in reducing soft tissue injuries
- An engaging experience which empowers employees to take personal responsibility for injury prevention and recovery, and helps them better understand the benefits of corrective exercise therapy
- Ergonomics best practices for worksite and job task evaluations, ergonomic interventions and guidelines, education and training

## We empower our clients and their employees

### Nurse Navigator – TeleMedicine – TeleRehab\*\*

These new products give injured workers the freedom to choose the level of care they're most comfortable with, reducing costs and saving time.

- Nurse Navigator is a 24/7, 365 injury triage hotline with instant access to qualified nurses who are bilingual. It reduces minor workplace injuries, but does not replace medical care when needed.
- Telemedicine is virtual medical treatment with a physician, referred by Nurse Navigator during the initial triage call.
- Virtual physical therapy for minor injuries is also available through TeleRehab at the office in a secure location.

\*\* Please note: Nurse Navigator, Telemedicine and TeleRehab may not be offered for all situations; subject to jurisdictional rules and laws.

### Return to Work

Return to Work is the program you never knew you needed that you and your employees would rather not be without. Simply put, it:

- Is a process for helping injured workers return to their job duties as soon as they are able, as defined by their physician
- Improves the injured employee's experience by creating a secure and empathetic environment
- Reduces the amount of time between when an injury occurs and when the employee is able to return to his/her normal job duties



# Always Designing for People.

Are you ready to activate  
safety with ADP TotalSource?

Get in touch with us at:

[ADPTotalSource.com](https://ADPTotalSource.com)

800.447.3237

## #WorkingForZeroLoss

#### About ADP

Designing better ways to work through cutting-edge products, premium services and exceptional experiences that enable people to reach their full potential. HR, Talent, Benefits, Payroll, Time and Compliance informed by data and designed for people. Learn more at [ADP.com](https://ADP.com).

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