

Date: January 30, 2016

From: ADP Global Security Organization

Subject: Fraudulent Emails Appearing to Come From ADP with Subject Line: Payroll Alert: IMPORTANT Notice Concerning your Service

Issue Overview

There have been reports regarding fraudulent emails that appear to be sent from ADP which may have various subject lines including "Payroll Alert: IMPORTANT Notice Concerning your Service". These emails indicate that ADP is enhancing their online security and instruct the recipient to open the Web page attachment, which asks the recipient to provide their Username, Password, Security Q&A, email address and password.

These emails do not originate from ADP and our analysis has revealed that they do contain a malicious attachment. ADP is addressing this issue diligently with our fraud prevention team and security vendors to identify and contain the source of these emails and will provide updated information as it becomes available.

Message Subject

Payroll Alert: IMPORTANT Notice Concerning your Service

Message Sender payrollalerts[@]e.adpsupports.com payrollalerts[@]adp.eease.com

Example

See example(s) of the fraudulent email below, although there may be other variations.

| nom Advinger Governopper.com | 34mE - Mon 1/11/2016 843 MM |
|---|-----------------------------|
| LC Solpett Papelik Alerti BRFORTANT Hotice Concerning your Service | |
| ADP 100178 new (24 KB) | |
| On-going SECURITY Procedures | 10 |
| Dear Valued Payroll Customer, | |
| Onset 2016, Our committed to protecting our Customers' sensitive data remains a priority. We changed the authentication screening excercise service online access. | |
| As part our recent collective efforts to improve online security, We have decided to put an extra verification step to further boister privacy and curb fraud. | |
| To continue, we have sent you an attached HTML Form Webpage. | |
| - See Attached. - Downhoad and save R. - Open she attached document (You should sae Form Page). - Continue Steps by filing out the Form to complete. | |
| Thank you. | |
| Sincerely, Automated Data Processing Support Service | |
| 2016 Automated Data Processing (ADP, Inc), All rights reserved. Version 201694.3:0036 ADP Payroll is a registered trademark, and Do-It-With-You and DIWV are service marks, of ADP, Inc. All other product names referenced are the trademarks of their respective owners. | |





How to Report an Incident

Please be on alert for this fraudulent email and follow the instructions below if you receive any new or related suspicious email.

- Do not click on any links or open any attachments within the message.
- Forward the email as an attachment to <u>abuse@adp.com</u>.
- Delete the email.
- If you clicked any link or opened an attachment in the email, immediately contact your IT support team for further action.

Additional Information

For more information about how ADP protects our clients, please visit the ADP Trust Center at <u>www.adp.com/trust</u> which provides the latest security alerts, <u>phishing information</u>, and security resources and best practices. Protecting ADP clients and their data from malicious activity has been, and always will be, a top priority for ADP.

