

Date: June 6th, 2019
From: ADP Global Security Organization
Subject: Phishing Campaign: "Activate ADP SMS service" // "Setup your RUN payroll SMS service"

ADP has received reports regarding fraudulent emails being sent to ADP clients from email addresses that have the following format: "RUN powered by ADP® <RunDoNotReply@tnoculoplastics.com>" or with the following subject lines "Activate ADP SMS service" or "Setup your RUN payroll SMS service". These emails instruct the recipient to click on a link in order to activate SMS service on their RUN payroll account for security alerts. The link redirects the user to a phishing page.

These emails do not originate from ADP and our analysis has revealed that they may contain malicious content. We're working with our fraud prevention team and anti-phishing vendor to address this incident. Please see the example below which may vary in content and sender.

From: ADP® support <notification_adp@tnoculoplastics.com>
Sent: Monday, June 3, 2019 8:45 AM
To: I.
Subject: Activate ADP SMS service

YOUR SECURITY, OUR PRIORITY

Dear I.,

We require you to activate SMS service on your RUN payroll account for security alerts and notification concerning your account.

How much does it cost to use this service?
ADP does not charge for this service. There is no cost to you. However, standard message charges may apply. Please check with your Mobile Carrier that you have 'text messaging' on your monthly mobile phone plan.

How do I register?

1. Log in to <https://runpayroll.adp.com>
2. Click on your message on the right panel with heading "phone number required"
3. Enter all requested information
4. Click "Submit".

Note: If asked for your email, your email address must be [redacted] as email address submitted during registration cannot be changed unless you contact your administrator to do so.

What carriers participate in this service?
AT&T, Verizon Wireless, T-Mobile, Sprint, Interop - Appalachian Wireless, US Cellular Corp®, Cincinnati Bell, Boost Mobile, Cricket Communications, Nextel Communications, Virgin Mobile USA, ALLTEL Communications Inc. all participate in this service.

Can I add multiple phone numbers?
Yes. You will be able to add multiple numbers by adding them in your Personal Preferences.

Your ADP® Service Team
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How to Report a Phishing Email

Be alert for this fraudulent email and follow the instructions below if you receive any suspicious email.

- **Do not click on any links or open any attachments** within the message.
- Forward the email as an attachment to abuse@adp.com, then delete it.
- If you clicked any link or opened an attachment in the email, immediately contact your IT support.

The ADP Global Security Organization continues to actively monitor this situation. Clients are encouraged to visit our website at www.adp.com/trust to learn more about how ADP protects data, and how clients can help protect themselves. Protecting our clients and their data from malicious activity is a top priority for ADP.