



The Restaurant Joints, Inc.

A More Convenient Way to Manage Payroll

I needed a more convenient way to do payroll.

Our biggest challenge was consistency of the payroll processing. We were using QuickBooks and I had to log in to it from each computer, from each back office, so I had to basically stop in to every store and run payroll myself.

ADP® offers ease of use, convenience and professionalism. They're open, I believe, pretty much 24 hours. I've called ADP support sometimes at 2:00 a.m., sometimes at 10:00 p.m., and I've always been helped very eagerly and very professionally. As far as that goes, it's great to have someone by my side, like in the shadows, in case I do need help – whom I know I can reach out to without hesitation.

Why I chose ADP.

Affordability and the professional platform that you offer ... RUN Powered by ADP®

As a company you can't beat ADP, and I trust them blindly. ADP is consistent. I can do payroll on Thursday before 5:00 p.m. and still get the checks the next business day. I could do it myself and save that money every two weeks, but I don't think that spending the money compares to how easy and professional everything is.

Our employee perception says it all.

One of the biggest things is how employees perceive us, the professionalism. When we did payroll ourselves with QuickBooks, people would question, "You handwrote this check?" So they would often second guess their paychecks. Some would say, "You're shorting me on hours." "This doesn't look right." They would have insecurities as far as seeing a paycheck handwritten by me stuffed in the envelope, as compared to how ADP does it now. That professionalism is important.



The Restaurant Joints, Inc. manages six multi-franchised restaurants in Jonesboro, Arkansas. With plans to add quite a few more, Operations Manager Andy Patel needed to find a simplified way to process payroll and taxes, without having to visit each location.

Company Vitals

Name: The Restaurant Joints, Inc.

Industry: Restaurant Management

Employees: 500

Locations: 5

Headquarters: Jonesboro, Arkansas

Business Challenge: Processing payroll for multiple locations

How ADP Helped: RUN Powered by ADP® minimized time to process payroll for growing number of restaurants