



DISCOVERING PAYROLL HIDDEN GEMS

U.S. Assets Recovery turns payroll and HR challenges into opportunities with ADP®

Quick facts

Company:

U.S. Assets Recovery

Headquarters:

Joplin, Missouri

Industry:

Refining and Fabrication

Employees:

150

ADP Products:

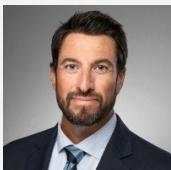
ADP Workforce Now®



Floyd Langley

Chief Financial Officer

U.S. Assets Recovery



Robert Grainger

Director,

Business Technology Services

Forvis Mazars

U.S. Assets Recovery is a refining and fabrication company that excels at recognizing the immense value of hidden resources. Led by Chief Financial Officer Floyd Langley, it specializes in recovering, refining and transporting precious metals.

With U.S. Assets Recovery having experienced significant growth, Floyd was tasked with improving business processes – specifically sourcing a more comprehensive financial back-end, and launching a best-in-class payroll and time and attendance platform. He sought recommendations from their financial consultant and auditor, Forvis Mazars, who suggested implementing Microsoft Dynamics and its integration with ADP Workforce Now. Here, Floyd discusses how ADP has significantly impacted their operations.

Business challenges

- Cumbersome and ineffective reporting processes led to compliance issues
- Lack of mobile access resulted in a large volume of employee inquiries, creating a strain on the finance team's resources
- Outdated time and attendance systems complicated payroll management for a small accounting team

How ADP helped:

With nine separate payrolls, U.S. Asset Recovery turned to ADP Workforce Now to centralize its payroll and time and attendance functions. As a result, processes are now automated, reporting improved and compliance risk minimized. Employees and managers have mobile access to payroll data, can view schedules and easily request and approve paid time off (PTO) - all with the click of a button. In addition to implementing ADP Workforce Now, a new Microsoft Dynamics ERP platform was introduced and seamlessly integrated. This streamlined accounting tasks, allowing Floyd and his team to focus on strategic initiatives and drive company growth.

Streamlining payroll processes

When Floyd first realized his in-house payroll was becoming a bottleneck, he knew it was time for a change. "We simply outgrew our previous payroll platform, Quickbooks®. I was doing all the payroll in-house and handling tax reporting myself," he explains. And as the company grew, so did its challenges. "With nine separate payrolls, one little problem in a tax return can quickly lead to a slew of issues that you'll have to deal with afterwards."



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"The combination of dedicated service and a straightforward, successful implementation has made all the difference. The implementation team has been incredibly responsive and knowledgeable, which is essential when you have a lot on your plate."

- Floyd Langley

Chief Financial Officer
U.S. Assets Recovery

"ADP is the market leader within the HR and payroll space. We knew they could manage everything—from the sales demo to implementation, to ongoing support. I felt assured that they would meet all of Floyd's and U.S. Assets Recovery's needs."

- Robert Grainger

Director
Forvis Mazars

Fortunately, Floyd and U.S. Assets Recovery had been working with Forvis Mazars, a global professional services firm that offers audit and assurance, tax, advisory and consulting services. And it was Forvis Mazars that recommended ADP.

Floyd's partner at Forvis Mazars, Robert Grainger, director of business technology services recalls, "ADP is the market leader within the HR and payroll space. We knew they could manage everything—from the sales demo to implementation, to ongoing support. I felt assured that they would meet all of Floyd's and U.S. Assets Recovery's needs."

However, Floyd was a bit skeptical. But after meeting with ADP, he was pleasantly surprised to discover a solution that streamlines payroll, better integrates time and attendance processes and makes the employee experience more user-friendly. He also found a team that listened to his concerns and was willing to work to meet his quick turnaround implementation needs.

"I've got so many things going on, and I don't have time to waste. ADP stepped up to the plate, got us implemented and on our way."

Integrating systems for efficiency

The complexity of managing a growing business like U.S. Assets Recovery demanded more than just basic software. "I was overseeing nine distinct business units with only a couple of people in accounting," Floyd shares. With multiple system integrations necessary for efficiency, he needed a robust solution to centrally manage everything. That's where ADP's capabilities truly shone.

"QuickBooks had become limiting for us," says Floyd. ADP provided improved reporting and integration capability with Microsoft Dynamics, which he had already chosen for their accounting platform. "I needed a more robust system, and ADP fit the bill perfectly."

Mobile access frees up time for employees and managers alike

With an already full plate, Floyd needed mobile functionality to better support managers and front-line employees. This would allow him to focus on more strategic tasks instead of getting bogged down at his desk, sifting through paper timesheets and responding to non-essential employee inquiries.

Managers appreciate the mobile functionality for time and attendance, as it allows them to handle time-off requests and timesheet approvals on the go – they're never stuck at a desk. "In our fast-paced organization, having everything mobile is essential. Now, managers can easily approve requests directly from their phones, ensuring quick decisions without the usual scramble or delays."



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- **Floyd Langley**

Chief Financial Officer

Improved reporting leads to confidence

Floyd has found great value in ADP's exceptional reporting capabilities, especially the innovative "Field Grabber" feature. He describes it as "one of the most unique things I've ever seen in a piece of software" and emphasizes how it simplified the process in ensuring the accuracy of U.S. Assets' data. "I don't have to hunt for reports. I can simply use the tool to select the fields I want, and the system generates it."

This robust reporting has greatly benefited his managers. Floyd mentions that his plant manager is "absolutely thrilled" with the timely reports delivered every Monday. Furthermore, U.S. Assets' leadership team now has a clear, top-level view by department. "I don't think there's anything it can't do," Floyd says, noting that he is already considering how ADP Workforce Now can assist him in the future. "We are currently exploring using Workforce Now to start tracking jobs, and I'm confident that the system will handle it smoothly."

Personal touch and support

What stands out to Floyd about working with ADP is the personal touch and support his team receives. "It's not just about implementing a new system; it's about having a partner that understands our unique needs," he says. "A combination of dedicated service and a straightforward,

successful implementation has made all the difference. The implementation team has been incredibly responsive and knowledgeable, which is essential when you have a lot on your plate," he adds.

Looking to the future

As U.S. Asset Recovery continues to expand, Floyd feels confident that partnering with ADP has set the company up for future success. "We are heading in exciting directions, and having ADP on our side allows us to focus on our goals instead of getting bogged down in the fine details and complexities of payroll and compliance."



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