



Getting a head start with ADP® Advantage

HRA of New Britain is a nonprofit organization that deliver services to low- and no-income people in the community in the New Britain, Connecticut area. In order for its lean HR team of three to better support its workforce and mission, it needed to partner with a human capital management (HCM) provider that could help them work more efficiently. We spoke with Andrea Goodison, director of human resources and risk management, about her experience switching to and implementing ADP with the help of the ADP Advantage program. Here's what she had to say:

Why ADP

We were with Paylocity for seven years, and I learned over time that they were lagging behind in terms of technology and keeping up with the changes. I'm all about efficiency — working smarter, not harder — and I just felt like I wasn't getting that with them. When an ADP salesperson reached out to me last year, I decided to see what they had to offer. He came out and met with the CEO, CFO and me, and gave a presentation. I said this is exactly what we're looking for — something that's going to meet our business needs. We fell in love with the platform, and from there we just got the ball rolling.

On a one-stop shop

We had a couple of different systems that we're using, and none of them really interface with Paylocity. It made sense to go with ADP Workforce Now because it has everything that we need, and we could finally get rid of all the other systems that we were using. Everything is now being stored or housed in one place.

Andrea Goodison
Director of Human
Resources and Risk
Management



Quick facts

-  **Company:** HRA of New Britain
-  **Headquarters:** New Britain, Connecticut
-  **Industry:** Nonprofit
-  **Employees:** 250
-  **Product:** ADP Workforce Now®

Learn more about HRA of New Britain
at hranbct.org



Always Designing
for People™

On implementation

The ADP implementation team was really awesome — they were very knowledgeable about the product. We had weekly check-ins, but they were also available daily to answer questions and troubleshoot. Overall, our experience with the implementation team, especially the lead, Mark, was awesome.

We also had someone come out and provide onsite training for the team, which was very important for us to have. She's made herself available from the beginning, and is still available now to assist in any way she can.

On where they're headed

With help from ADP and the ADP Advantage program, I'm working toward being able to focus more on big picture HR, being more strategic and spending more time coaching and mentoring our managers and directors. That's what I really would love to do.

#workingfor

It's wonderful when you take a client that's not working and get them trained, get them job-ready and then put them to work. That's very gratifying. Or, taking an infant into our early childhood program and having our teachers work with that child from infancy to school-ready, that's also gratifying, to watch them grow. Even though I work in HR, I still get to see that side of the business, and that's great.

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