



**Scott Smith,**  
Director of Human Resources

# Gaining peace of mind with ADP

**Tax Management Associates, Inc. provides customers across the United States with business personal property auditing, discovery of non-reporting businesses, outsourcing, homestead exemption fraud detection services and software solutions. Learn how ADP® helped the HR team streamline processes and create efficiencies.**

## Quick facts

- Company:** Tax Management Associates
- Headquarters:** Charlotte, North Carolina
- Industry:** Financial services
- Employees:** 51-200
- Product:** ADP Workforce Now®
- Website:** [www.tma1.com](http://www.tma1.com)

## Why ADP was the right choice

ADP is very good at what they do. They helped us find unique solutions to our challenges. I was able to streamline several processes and seamlessly integrate our payroll system with time and attendance and the benefits module. We rely on ADP's software, tax expertise, legal interpretations, compliance and reporting assistance and we don't have to worry about whether it's correct. ADP gives me peace of mind.

## Making open enrollment easy

ADP has done a lot of great things for us and I think the one that stands out the most was my first open enrollment. I really had no idea what I was doing but ADP's open enrollment specialist was very patient, professional, helpful and kind. They helped me create a comprehensive plan that ensured we were set up correctly and had the tools and resources needed to ensure a smooth, successful open enrollment season. Most importantly, ADP helped me tackle my first open enrollment period with confidence.

## Effortless self-service benefits administration

We have offices in six states and remote employees in another 10 states. Using self-service benefits administration has increased accuracy and efficiency by reducing the amount of paperwork and email and reducing manual data entry which prevents erroneous entries since the forms are all integrated and online. ADP's self-service benefits administration saves me a ton of time and my employees love the ease of use.

## An easier way to hire

We've reduced errors and saved loads of time with the applicant tracking system and screening and selection services. By integrating this module with our HR and payroll modules, ADP has created a seamless user experience for us and our candidates.



Learn more about ADP Workforce Now at [adp.com/WorkforceNow](http://adp.com/WorkforceNow)