DESIGNING EFFICIENCY

How RUN Powered by ADP®
transforms a small firm's payroll

Systems Design International, Inc. (SDI) is an innovative consulting firm with over 40 years of experience specializing in food service, laundry, back-of-house design and planning in multiple markets. Their firm is built on a foundation of excellence and a commitment to the highest design standards. Controller Tina Pope helps lead and guide their small team on the HR and payroll front. By partnering with RUN Powered by ADP® (RUN), Tina has helped guide their firm into a new era of payroll and HR efficiency, resulting in time and cost savings.

Business challenges

- Large professional employer organization (PEO) models were too complex for the size and needs of their firm

- Higher cost of PEO service wasn't serving them due to not needing all the functions

- The rigid PEO service model wasn't customizable to meet SDI's unique needs

Partnering with RUN Powered by ADP marked a turning point for Tina and the SDI team. Now, payroll and HR are efficient, fit their budget and don't take up nearly as much brain space or time as before, allowing the team to spend more time and money on what matters for their business — their people.

Getting started with ADP

Before switching to RUN, SDI was utilizing a PEO platform, but the service model was a one-size-fits-all. SDI didn't need all the services offered, but they had to pay for everything as a package deal. The need to switch was driven partially by the need for cost savings, and when Tina found out what RUN had to offer, it was a no-brainer for her. "I was sold on RUN the first time I saw it because it allows you to tailor your service choices based on your business's needs, and that saves us a lot of money."

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— Tina Pope
Controller, Systems Design International, Inc.

Saving, but not skimping

Tina was looking for cost savings and reliable service, and that's exactly what she found in RUN. "I have saved so much money for the company since switching, and I'm still getting exceptional support for my payroll services," says Tina. Instead of sinking money into services the company doesn't need, Tina is now able to turn around and spend the cost savings on their most important asset — their people. "I use the funds we save on payroll to reward our employees on a regular basis now."

User-friendly interfacing and support for getting the job done

After the cost savings, Tina's biggest win is the user-friendly platform that makes running payroll a breeze. Now, instead of navigating a complex platform, the payroll and HR functions are simpler and easier to manage. "RUN gives me exactly what I need," says Tina. "I can get payroll done and move on to my other duties without worrying that there's more to do or that I missed something." On the occasion that Tina encounters a challenge, she knows she has support available to help. "Since the system is super user-friendly, I usually don't need help, but when I do, I just put in a service request, and a support person will reach out almost immediately to help me."

Peace of mind with compliance and reliability

Tina has peace of mind knowing that RUN has her back and will always be there as a simple and effective way to get things done. "From the timely support turnaround times to the clear, concise invoices, to the consistent deductions and tracking for our integrated medical, retirement and time off programs, I know RUN is going to get it done right," says Tina. What's more, Tina doesn't have to spend time searching for the latest compliance updates because ADP sends updates directly to her. "I like the fact that whenever there are changes to the laws in my state, I can get quick and direct updates on what I need to know for my payroll compliance."

Flexible scaling for growth

One of Tina's favorite things about RUN is the flexibility to add more services as SDI grows. "We're considering adding the timekeeping service; we just aren't there yet," says Tina. "But we are definitely going to be using the employee handbook wizard next year."

Instead of paying for services she doesn't need yet, Tina saves money and is planning for SDI's future growth with RUN. "I know that the system is flexible and that I can add or remove options as we need them."

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