



A car dealership that keeps its community moving

As a “buy here, pay here” dealership, Simple Auto caters to drivers who may have trouble securing financing with a traditional car lot. Opened in 2005, Simple Auto has expanded to three locations in Michigan and is proud to serve a vital need across the state.

ADP explained everything

I started work here 15 days after they opened the doors, and ADP was already in place. The owners chose ADP because of the ease of use, but also because they hardly had any employees, so other payroll providers wouldn't work with them. That wasn't a problem with ADP.

I had never done payroll before, and I was very cautious. But ADP made it easy. Back then, payroll was all done over the phone — ADP would call me at a certain time every week, and I would give them everyone's hours. But I would also use that time to ask questions, and everyone was always extremely helpful. No one ever made me feel like a burden. They were always happy to answer my questions and make the adjustments I needed. And they would explain everything so I wouldn't have to call the next time that problem arose.

Over the years, lot of other payroll providers have tried to win our business, but we stuck with ADP because of that customer service. It's just always been top notch.

Payroll has only gotten easier

Now, with RUN Powered by ADP® for our payroll and everything being online, it's only gotten easier. Those calls used to take 10 to 15 minutes, but now I can enter everything in less than five minutes. And I can just go online and access any information I need, like if I need to print a Form W2 or someone's paystubs. And I can do payroll from anywhere. Last week I was home with the flu, but I just pulled up the website and — sick as I was — entered the information right from home.

If an employee has a garnishment, I just go into the Garnishment tab on RUN, and it walks me through everything. And then I can show the employee how much they have left to pay. It keeps track of that for them. We have one person who pays state taxes in Michigan and in Indiana, and I don't even think about it. ADP just takes care of it all.

I can't speak highly enough about the employees at ADP. I've asked some stupid questions in my day, but they've never made me feel stupid. There's never a rude person you have to deal with. I can rave for an hour about how great ADP has been.

#workingfor

We're working to give our community reliable transportation. People can't get financing for all sorts of reasons, whether they're young or have credit problems, or they just live a cash lifestyle. We're here to fit that need.

Cherayn Oom
General Manager



Quick facts

-  **Company:** Simple Auto
-  **Headquarters:** Petoskey, Michigan
-  **Industry:** Auto Dealership
-  **Established:** 2005
-  **Employees:** 15
-  **Locations:** 3
-  **Website:** Usedcarspetoskey.com

Business Challenge: Finding a payroll provider that would work with a new business that had hardly any employees.

How ADP® Helped: ADP has no minimum employee requirement and was willing to invest in a relationship that is still going strong 15 years later.



Always Designing
for People™