



Flexibility to focus on what matters

When Susan Bevins and her husband moved to Southern California in the early 1980s, they found the restaurant scene disappointing. "It was all chains," she recalls. They took matters into their own hands and opened an Italian restaurant inspired by the mom and pop eateries on Mulberry Street in New York's Little Italy. In 2016, they sold the restaurant to their son, Brandon. Susan went back to school to get her accounting degree and is now the bookkeeper.

Paychex wasn't flexible at all

This is a family-owned business, and it's very labor-intensive because we operate with a skeleton crew. We're open seven days a week. I get here at 8:00 a.m. and the bar closes at 2:00 a.m. My son works about 100 hours a week. We just don't have a lot of extra time or energy to do things outside of the food and beverage, which is what we're all about.

When Brandon took over, he signed us up with Paychex. But if I had some problem, I didn't have anyone I could go to. I had to call this 800 number, and then I had this robot that answered. You know that thing where it takes forever to find a human to solve a problem? And typically, when I have a problem with payroll, it's time-sensitive, because I have to get it submitted. It was super stressful and not flexible at all.

My ADP representative is easy to get a hold of

Matt, the local ADP® representative, came in and said he wanted to present his product. Honestly, he was what made the difference. He was really easy to get a hold of.

Susan Bevins
Bookkeeper and
Former Owner



Quick facts

-  **Company:** Mulberry Street Restaurant and Bar
-  **Headquarters:** Fullerton, California
-  **Industry:** Restaurant
-  **Employees:** 23
-  **Website:** mulberryfullerton.com
-  **Product:** RUN Powered by ADP® (RUN)

Business challenge: Finding payroll and workers' compensation solutions that fit a busy lifestyle and demanding business hours

How ADP® Helped: RUN Powered by ADP® (RUN) and Pay-by-Pay® Premium Payment Program for Workers' Compensation minimize wasted hours and overhead.



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I had a problem last month. I fly back and forth to Utah a lot, and when I got to the airport, I realized I forgot to submit my payroll. I texted Matt, and he immediately answered. He explained that all I had to do was log in to my account from where I was and do payroll when I got there. He's just super available to figure out questions that I might have.

We're paying exactly the right amount for Workers' Compensation

Workers' compensation for a restaurant can be expensive. We switched to ADP's Pay-by-Pay premium payment program, and it works out really nicely. Usually with workers' compensation premiums, you pay an estimated amount, and then at the end of the year you do an audit. Last year, we had overpaid by \$5,000. We got it back, but it's not like you're getting interest on it. With Pay-by-Pay, your premiums are calculated weekly based on your actual payroll, which I like.

We get our paychecks on time, and there's always someone available to help me. I really have been so happy with ADP.

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This information covers only the offering of ADP's Pay-by-Pay Premium Payment Program for workers' compensation, a payroll enhancement feature of ADP's payroll processing services and does not involve the offer or sale of any insurance product. All insurance products will be offered and sold only through the licensed agents or partners of Automatic Data Processing Insurance Agency, Inc. 1 ADP Blvd., Roseland, NJ 07068. Clients MUST be using ADP's tax filing service to take advantage of ADP's Pay-by-Pay Premium Payment Program.

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