

After years of referring clients, an accounting firm takes its own advice

Jonathan Nguyen and Isaac Hu went to school together, became accountants and spent years working separately for large firms in the Los Angeles area. In 2014, they decided it was time to go into business for themselves. Today, they have built a thriving full-service practice that helps small businesses succeed by advising them on complicated business-model and tax issues.

We are looking to keep getting bigger

For the first few years we were in business, when it was just my partner and me, we did our own payroll. But we've always had a relationship with ADP because we refer so many clients to them. They're just the best at what they do. Their online portal is very user-friendly, and their HR Helpdesk is great. And they offer the kind of retirement plans that we advise our clients to use to save taxes. We encourage our clients to take advantage of every resource ADP offers.

About two years ago, we started hiring, and we are looking to keep getting bigger. We started having the same needs as our clients, so we reached out to ADP. It's been a huge help getting all the administrative stuff out of the way. With RUN, payroll only takes about two minutes every other week. Just confirm the hours and it's all done online.

Having ADP is like having an attorney on retainer

But ADP is so much more than payroll. We call the HR Helpdesk with questions all the time, usually about hiring or state regulations. Hiring isn't just finding someone and paying them by the hour. There's sick pay, there are paystubs, there are all kinds of legal questions that we wouldn't necessarily be fluent on. The HR Helpdesk helps walk us through all of it.

Staying compliant in California is hard, especially for a small business. I could spend hours researching this stuff on my own and still not get it right. But ADP has really good online resources, and anytime you call for help you get someone who knows what they're talking about. It saves us money because it saves so much time.

We can focus on our clients

With ADP, we can just focus on servicing our clients, which has been a big benefit for us. And we never have to worry about sending our clients to them because they're so welcoming. It's not just payroll, because they have an arm in everything. It's like one-stop shopping for any small business.

Jonathan Nguyen, Isaac Hu Owners



Quick facts

- Company: RNH, LLP
- Peadquarters: Seal Beach, CA
- Industry: Accounting
- Established: 2014
- Employees: 1
- 🖔 Locations: 1
- (i) Website: Rnhllp.com

Business Challenge: Expanding a small business while navigating California's many regulations and labor laws.

How ADP Helped: RUN Powered by ADP® (RUN) and HR Helpdesk minimize time spent on administrative duties and provide straight answers to compliance questions quickly.

