



Starting over with a “little” local nail salon

For Jeannie Labor, starting her own nail salon was a way to reinvent herself after tiring of her former career as a property manager. Now five years old, the Little Nail Shop stands out among other local salons for being independently owned and obsessed with pampering its diverse array of loyal clients.

My payroll company made so many mistakes

When I first launched the business, I had an accountant that helped me with my payroll. He was okay, but he made mistakes. Then I hired a huge, national payroll company, and they had a lot of issues. They made so many mistakes. They weren't withholding the correct amounts, my people were getting paid the wrong amount, and every time I called to talk to someone, either my representative would be on vacation, or it would be someone new.

One of my clients at the salon, Alexi, is an ADP representative, and we got to know her. She is an amazing person and a very loyal client. I switched to ADP for her, and it's been great ever since.

I'm not really tech-savvy, so I was anxious about switching. But Alexi came over, and we input everything together. She made it really easy. I used to have to call my payroll in, but now, I just log on and do it myself in the platform. It gives me a lot of confidence to know that everything is being handled.

With ADP, there are no surprises

I like that ADP automatically deducts the payroll taxes every pay period. The accountant I had in the beginning would do it every quarter, so I never really knew how much I would owe. Sometimes, it would be this huge lump sum, and in the beginning, when you're not making a lot of money, that can be a big deal. I love ADP because there are no surprises like that.

Jeannie Labor
Owner



Quick facts

-  **Company:** The Little Nail Shop
-  **Headquarters:** San Diego, CA
-  **Industry:** Health and Beauty
-  **Established:** 2014
-  **Employees:** 14
-  **Locations:** 1
-  **Website:** TheLittlenailshopsd.com

Business Challenge: A previous payroll company made frequent mistakes, and lump-sum tax payments were making financial management a challenge.

How ADP® Helped: RUN Powered by ADP® (RUN) provides more control and transparency and withholds taxes each pay period. ADP's Pay-by-Pay® Premium Payment Program for Workers' Compensation lets you pay premiums as you go, minimizing lump-sum payments.



Always Designing
for People™

That's why I started using ADP's Pay-by-Pay premium payment program for Workers' Compensation, too. I used to get hit with large audit bills every January that were difficult to pay, because no other company had a service that helped calculate my workers' compensation premiums on the actual payroll of my business, like ADP. My business has grown exponentially. With this payroll feature I know what I am paying every payroll run.

I used the HR411® feature to create an employee handbook, and I even took a class on staying compliant, which is tough when you have new laws coming out all the time.

ADP knows what they're talking about

ADP brings the confidence of knowing that my employees will get paid. And knowing that if I have a question, I can always call and get an answer. They're professional, and they know what they're talking about, which isn't always true when you're working with a small accountant. I love ADP. It's a lot better than the other companies I've used, and I wouldn't switch.

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I live and breathe my job, and a big part of that is providing a good work environment for my people. My number one goal is to keep people employed, and I love the fact that I am able to do that. And I love being a small business in a world of huge nail salon chains.

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