



Wisely® Pay by ADP®: Reducing administrative tasks, delivering smoother payroll processing



Quick facts

-  **Name:** G4S Security Solutions
-  **Industry:** Security solutions
-  **Employees:** 560,000 globally
(48,000 in U.S.)
-  **Headquarters:** London, England (U.S.
Headquarters: Jupiter, FL)
-  **Locations:** ~100
-  **Product:** Wisely Pay by ADP

Business challenge:

To eliminate as many physical checks as possible to reduce administrative tasks and associated costs involved

How ADP solved the problem:

Seamlessly implemented Wisely Paycard program, eliminated ~22,500 checks and saved G4S ~\$100,580

G4S Security Solutions is the world's leading global integrated security company. It provides security officers to help companies and organizations keep their operations and people safe. Its customers range from banks and retail stores to power plants and hospitals. With 560,000 employees across 100 global field locations, it is one of the world's largest private employers.

As Senior Director of Payroll for G4S in the U.S., Kym Cross manages payroll processing for 48,000 employees in 49 states. Each week, she ensures 8,000 employees are paid on-time and accurately, including three off-cycle payrolls. On a bi-weekly basis, she makes sure 40,000 full-time employees are paid. Kym understands how important technology is to improving how her team works, streamlining payroll processes and reducing administrative work. Here she shares how Wisely Pay by ADP has helped her business and employees.

Greater ADP integration, smoother payroll processing

For almost 10 years, G4S used PeopleSoft as its system of record for Human Resources, Accounts Payable and Accounts Receivable. We used gross net to process payroll internally, sending our file to ADP to produce pay statements. We also used several ADP solutions independently such as **Employment Verification** and **W-2 Management**, but a third-party for paycards.

Multiple systems and vendors made our work cumbersome, highly administrative and time-consuming. In January 2020, G4S decided to move our gross payroll processing to ADP. We also transitioned to ADP's paycard program, Wisely Pay. With these two moves, we became a full-service ADP client. We implemented consistent global payroll processes, simplified how we work, improved how we managed our systems and cut down administrative tasks.

“ (G4S) We had a lot of administrative work and issues with our prior paycard, especially as we onboarded new employees. During the transition, ADP helped us improve our processes and cut down administrative tasks. Today we complete enrollment as part of the onboarding process, and our employees receive the card on the spot. ”





I can't say enough about the great customer service we receive from ADP. They led the initial implementation, making the transition simple and almost seamless. ADP also set up our branch locations — shipped paycards to all of our branches, trained our team to make sure they were comfortable, fielded questions and helped us manage cultural change.

Kym Cross



Significantly reducing administrative work

Overall, Wisely Pay is a much better program for G4S, and I have been really pleased with it. We had a lot of administrative work and issues with our prior paycard, especially as we onboarded new employees. During the transition, ADP helped us improve our processes and cut down administrative tasks. Today we complete enrollment as part of the onboarding process, and our employees receive the card on the spot. We have shifted from spending 75% of our time on administrative tasks to focusing on strategic payroll activities.

Appreciating great customer service

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Achieving cost savings

Our goal was simple: To eliminate as many physical checks as possible and reduce taxing administrative tasks. Since G4S implemented Wisely Pay, we have eliminated ~22,500 checks and saved about \$100,580, and our employees have saved money on fees associated with cashing physical checks. I would recommend Wisely Pay to any company for its simplicity and ease of use for both employers and employees.

Expanding my knowledge

I like having the opportunity to expand my knowledge and help our employees. When you work in payroll you meet a great group of diverse people. Unique days. Unique situations. I never wanted a career path where I do the same thing day in and day out. It keeps me on my toes!

About Wisely by ADP

Wisely by ADP is a suite of worker-focused payment solutions designed to offer compliance, convenience and administrative ease to employers and freedom, flexibility and financial wellness to workers. Wisely enables more payment options and helps employers move towards 100% electronic pay.