



# More compliance support, fewer headaches and manual tasks

*Fragomen was looking for a solution to their perpetual compliance and administrative headaches. Payroll staff members were fielding countless employee questions and requests, resulting in significant time spent on manual administrative tasks. They were also dealing with complex multi-state filings and compliance concerns that would keep anyone up at night.*

## Manual tasks and non-compliance mail

The whole payroll team was bogged down with manual administrative work. Employees had to call the company's administrative staff each time they needed to make a benefit election change or adjust their tax withholdings. These time-consuming tasks kept the team too busy to focus on more strategic work.

On top of that, the team would routinely get non-compliance notices in the mail from different states for late filing fees or not filing at all. Things became even more complex following Covid-19 when employees started working from home. We didn't know where to start when handling all the potential employer responsibilities the company might have in other states.







## New-found confidence and time-savings

We chose ADP Comprehensive Payroll to help simplify compliance. After implementing the new solution, our team no longer has to worry about staying compliant across the nation. Regardless of where employees are based, ADP provides a seamless experience to simply handle tax administrative work through the compliance dashboard. Our team can now focus on more critical areas to help drive toward Fragomen's larger goals. We can rely on ADP because they work to understand our business and offer solutions that work for us. I know we've only scratched the surface of what ADP's capabilities can do for us.



**Thomas Gentile**  
worldwide corporate controller

## Quick facts

-  **Company:** Fragomen, Del Rey, Bernsen & Loewy, LLP
-  **Headquarters:** Matawan, NJ
-  **Industry:** Immigration Law
-  **Employees:** 6,000
-  **Product:** ADP® Comprehensive Services: Comprehensive Payroll
-  **Website:** [fragomen.com](https://www.fragomen.com)



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