

Save time and focus on what matters with simplified workforce management solutions

Dubuque Community YMCA/YWCA is dedicated to building healthy, confident, connected and secure children, adults, families and communities. Strengthening communities and inspiring social change is hard work. Hear why they made the move to ADP® and how ADP Workforce Now® has helped them stay organized while giving them more time to focus on what matters most.

Brandon Cerney
Business Administration
Specialist



Quick facts

- Company:** Dubuque Community YMCA/YWCA
- Industry:** Health, wellness and fitness
- Employees:** 51-200
- Product:** ADP Workforce Now®
- Website:** dubuquey.org

Why ADP

We previously used iSolved and it was not practical for a business of our size, so we switched to ADP Workforce Now. iSolved was not very user-friendly and a pain for administrators to use. It also wasn't accessible for employees. **ADP Workforce Now has touched on and improved upon these points which makes them the top choice for us. ADP also offered way more for a better price!** Now, we use ADP Workforce Now for HR and payroll processes throughout the whole business. We recently implemented the program, but we're loving it overall.

Implementation

All the support we have had — from initial quoting all the way to actual implementation — has been great. Our implementation team for ADP Workforce Now trained us before the system went live. They worked around our availability, and we never felt like they were pressuring us. Our support representatives were always more than happy to answer all questions we had.

This review was generated based on client responses to a TrustRadius survey.

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How it's going

ADP Workforce Now works seamlessly across departments. We utilize designated department codes, so it is as simple as knowing the codes and plugging them in as needed. It helps mitigate payroll problems through ease of use. Managing and processing employee timecards is very straightforward. Plus, any scaling we may do in the future will be easy with ADP Workforce Now. Additionally, many of our employees use the ADP Mobile App which helps immensely, as we have multiple locations where employees can clock in. I am excited to learn even more about ADP Workforce Now through their learning center.

Recommending ADP

ADP Workforce Now is a great product for medium and large businesses. It simplifies so many tedious payroll and HR processes like managing paid time off and taxes. There are endless possibilities with the custom reports and analytics tools, which gives us great insight into our business that we may have not considered in the past. **ADP Workforce Now is one of the most user-friendly products available!**

Learn more about ADP Workforce Now at adp.com/WorkforceNow

