



The best of the best in HR and payroll

Drew Memorial Health System is a non-profit, 60 bed, community-owned acute care hospital that serves a population of 200,000 in Southeast Arkansas. It's operated for over 35 years to enhance healing, health and wellness. Read why they made the move to ADP® and how their HR and payroll experience has improved.

Thomas LaFever
Accounting Manager



Quick facts

- Company:** Drew Memorial Health System
- Headquarters:** Monticello, Arkansas
- Industry:** Healthcare
- Employees:** 400
- Product:** ADP Workforce Now®
- Website:** <https://www.drewmemorial.org/>



Why we made the move to ADP

We were with Paychex for over three years and we had constant issues with the HR and payroll modules in our system not talking to each other. We discussed that something had to work better for us than what we are using.

After talking to our ADP representative, Joe Fitzpatrick, we knew ADP could offer us everything we thought was possible in a good HR and payroll system. We conducted demos with ADP and other payroll solutions, and ADP was the best of the best.



Our implementation experience

We made sure that everything we were promised the ADP system could do was set up and ready during implementation. Implementation is never fun, but ADP made sure everything was correct and working like we wanted it to. We did a lot of testing and our project manager helped ensure everyone got their job done in a timely manner.



How it's going

Now that we have switched to ADP, we have turned a stressful onboarding to payroll experience into a much easier transition. The entire process is less stressful and more user friendly.

We also saved time by switching to ADP. [With Paychex] payroll was a solid three-day process, but now with ADP we have payroll ready to submit in a day and a half. I highly recommend ADP to anyone that I talk to about payroll/HR solutions. ADP's customer service has been exceptional, and we always receive the help we need with little down time.

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