



Keeping the focus on pets, not payroll

Brown Veterinary Hospital calls itself "your other family doctor." Founded by Dr. Beth Brown, this fast-growing clinic has gone from just two to 30 employees by focusing on helping beloved dogs, cats and the occasional turtle live long, healthy lives.

Running payroll through our accounting firm wasn't easy

When I first started working here, we were running payroll through a local accounting firm and it wasn't cheap. We started working with a business consultant, and she was blown away by the amount we were spending. And there were other issues, too.

I hated the fact that I didn't have easy access to our payroll records. If an employee came to me needing their paystubs, I would have to email the accountants and wait for them to send them to me. Same thing if I needed to make a change with anything. I was constantly having to email them and ask for stuff, and that was a challenge.

We were also using the time clock included in our veterinary software, which was not ideal. To clock in, the employees had to pull up that software on one of our computers, and then every two weeks, I would have to send that over to the accountants so they could process payroll. It was a lot of hassle!

"Getting set up with ADP® was super simple. I just sent them the information, they got everything aligned for me and it went from there."

Emily Pinell


CVPM and RVT, Brown Veterinary Hospital

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Certified Veterinary Practice Manager (CVPM) and Registered Vet Technician (RVT)





Quick facts

 **Company:** Brown Veterinary Hospital

 **Industry:** Domestic veterinary care

 **Established:** 2011

 **Employees:** 30

 **Headquarters:** Terra Haute, Indiana

 **Product:** RUN Powered by ADP®

Learn more about
Brown Veterinary Hospital
at BrownVetHospital.com



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Payroll is so much easier with ADP

Our business consultant recommended ADP, so I looked into it. I liked how user-friendly it was, and I was impressed with the customer service. Other than working with our accountants, I had never really been in charge of payroll before, so it felt like a big responsibility! I really wanted to make sure I was setting myself up with someone who understood that and would always be there if I had questions. So, we got set up with RUN Powered by ADP for payroll and ADP Time and Attendance. I really liked it, and we've never looked back.

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Payroll is so much easier to get done now, because I don't have to spend all that time going back and forth with the accountants. And I feel like I have so much more control. It's extremely user-friendly, and the cost savings is considerable.

ADP Mobile for on the go needs

Our staff loves the accessibility of ADP, too. They all have the app on their cellphones, so they can clock in and clock out without using one of our computers. And nobody comes to me asking for paystubs anymore, because they can get all that right on their phones.

ADP is always there to answer my questions

With ADP, there's never been a time that I've needed something or had a question that I couldn't get a hold of somebody who could help, whether by calling customer service or using the chat feature. I've received a couple of garnishment orders from the court system, and those can be hard for me to decipher, so it's been nice that I can just send that information to ADP and they will set it all up for me. I really don't have to get involved with those at all.

At the end of the day, ADP is super user-friendly and it puts everything I and my coworkers need right at our fingertips. I would tell anyone who was thinking about using ADP to go for it.

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