



# Finding time to focus on the family business

When Scott James joined his father-in-law's cleaning and restoration company in the 1990s, he noticed that they were always going out of town to buy or service their equipment. In 1999, they decided to switch gears and open their own equipment-supply company. Today, they supply industrial fans, dehumidifiers, anti-microbial agents and a lot more to restoration companies in Louisville and beyond.

## I didn't have access to my information

We've never tried to do payroll in house, nor do I think we would want to. I do not have the time or the wherewithal to deal with payroll taxes and all that.

We had been using ADP, but then a local company came in with an incredible price, so we switched. But the service was not great, so I got what I paid for, I guess.

The biggest problem was access to my information. If there was an audit, I didn't have the tools I needed to go back and get those numbers. With ADP, it's all online, so I could just go in there and find what I needed quickly.

We switched back to ADP, and the process went from taking me three hours to taking me about 20 minutes. And doing payroll takes five minutes. It's all plug-and-play — they've made it seamless.

## Sticking with ADP is a no-brainer

I like the ease and accessibility I get with ADP. If I'm out of town, I can jump on a computer and do payroll or check hours. It makes me feel more in touch. And my employees can access their own paystubs instead of us having to print them up.

#workingfor

We've gotten to the point where we're fairly successful, and we've got a lot of family working here. So, my main goal is to make sure this continues for my employees. And I can best do that by servicing my customers, not fooling with payroll or unemployment taxes. With ADP, I don't have to think about those things. Sticking with them is a no-brainer.

**Scott James**  
President



## Quick facts

- Company:** Bridgepoint of Louisville
- Headquarters:** Louisville, KY
- Industry:** Restoration Supply
- Established:** 1999
- Employees:** 7
- Locations:** 1
- Website:** [Bridgepointoflouisville.com](http://Bridgepointoflouisville.com)

**Business Challenge:** Switching to a local payroll provider made it tedious and time-consuming to access the payroll information needed for end-of-year audits.

**How ADP Helped:** RUN Powered by ADP® (RUN) provides easy digital access to all paystub and tax information.

