Saving time by leaving Paychex

Business challenge: With Paychex, running payroll was slow and inefficient, taking up precious staff hours that could have been better spent elsewhere.

How ADP® helped: With RUN Powered by ADP®, payroll is done in a fraction of the time, plus solutions like Doc Vault, ZipRecruiter® and Alerts and Notifications free up staff to focus on more important things.

Bokam Engineering is an engineering and manufacturing firm that produces technology products for clients from a wide range of industries. Its product lines include underwater controls and sensors, trackballs and industrial mice, mining and explosive environment controls and explosion-proof joysticks.

Paychex was ridiculously inefficient

I really didn't like the amount of time that we were spending on payroll with Paychex. We'd have two or three people working on it, and it would take them four, five hours. It was ridiculous. These were people who could have been doing other things!

The problem was that Paychex didn't have an automated system, so we had to call them and give them our information every time. Their whole system was cumbersome and old — just really inefficient. I was looking to get payroll done in an hour at most.

We tried to talk to them about it. They were nice people, but at the time they just didn't have the tools to help us out.

I was looking around at other service providers when an ADP representative showed up and told me about RUN. It looked very efficient and easy to use. After considering it and asking a lot of questions, we decided to make the switch.

With RUN Powered by ADP, processing payroll takes 10 minutes

Now, doing payroll in RUN takes 10 minutes. And because I no longer have to spend half my day on it, I can be doing other things. Opportunity cost is really critical for somebody like myself, and ADP is a huge cost savings in terms of labor and time spent.

There are a lot of ways that ADP saves us time. We've started using Doc Vault to store our files, particularly those that deal with any kind of reporting to the government. With paper files, we used to spend a long time retrieving important documents. But during COVID, for example, when we had to furlough some employees, we put all the communications with the California Employee Development Department into Doc Vault, and when we needed them, it was easy to find them.

Even before COVID, the ADP alerts and notifications kept me informed of regulatory changes that affect our company. I don't even think about it — they're just there.

Michael Shvartsman
Finance Manager

From the beginning of COVID, ADP was extremely helpful. They provided the PPP application and a variety of other reports that were unbelievably useful. I can't imagine how much time and effort it would have taken me to gather all the information if ADP hadn't provided those reports. And you know what? Banks and governments really appreciate it when those reports come from a third-party provider. When I provide them with an ADP report, they know that it's coming from a national payroll provider and can trust it. During that whole period, I didn't compile any spreadsheets. It all came from ADP's system. And even before COVID, the ADP alerts and notifications kept me informed of regulatory changes that affect our company. I don't even think about it — they're just there.

With ADP, our employees can access their own documents. They can change their 401(k) contributions and look up their paystubs. That's definitely something that they could not do with Paychex, and it saves me a lot of time because I don't have to print anything for them or go into the system digging for things or updating certain data. They just do it themselves.

And ADP also gives us access to ZipRecruiter, which is very helpful for a small company like us. We want to hire people, but we don't want to deal with recruiters and things like that. So, we just go into ZipRecruiter and place an ad. We've hired good employees that way.

ADP is a great time saver

RUN is such an easy system that I hardly ever need to call customer service, but anytime I have a question or have made a mistake, I've had really, really positive experiences with them. Once, we needed to make a payment to a former employee, and we needed to make sure his taxes and everything were computed, too. I didn't know how to do it, and they held my hand and made it very easy. What I really like is that they always seem to understand what I need — the representative understands what I'm asking for from the get-go.

Switching to ADP has definitely saved me a tremendous amount of time. We gained tremendous efficiency and speed. So yeah, I would definitely recommend that anyone switch to ADP. I don't know of any system out there that has similar features or provides so much ROI. It's a great time-saver.

What are you working for?
We create new things. We're a technology company, and some of the things we're working on are very exciting. That's what gets me out of bed.