



Protecting heritage on a budget

Over the past 48 years, the American Friends of the Israel Museum — a 501(c)(3) nonprofit organization — has raised more than \$435 million to support the Israel Museum in Jerusalem, home to the world's most extensive collection of art and Holy Land archaeology, including the Dead Sea Scrolls. Jeffrey Wallace joined as controller in 2020, taking over the responsibilities of a CFO who left the organization after thirty years.

I definitely prefer ADP to Paychex

We're a very small organization, so I was very happy when I came on board about a year ago to see that the former CFO had made the decision to switch from Paychex to ADP. I've used Paychex in the past at a non-profit that was a little bit larger than this one. A lot of nonprofits use Paychex because they get a discount, but I definitely prefer ADP.

The layout on RUN Powered by ADP is much easier and more user-friendly. The customer support and customer service are great — they get on the phone quicker, and they are spot-on with their answers. They always answer my questions completely — I never feel rushed in any regard. Also, it's easier for me to sync with my general ledger through ADP, and the reporting is great. There are more resources on ADP than you can get on Paychex, and it's easier to, say, download a PDF or get the reports I need without having to make a lot of ad hoc reports. Almost everything I'm looking for is already on ADP without having to tweak it.

Jeffrey Wallace
Controller



Quick facts

 **Company:** American Friends of The Israel Museum

 **Headquarters:** New York, New York

 **Industry:** Philanthropy

 **Employees:** 7

 **Established:** 1972

 **Website:** Afimnyc.org

Business challenge: Managing payroll and compliance for a small nonprofit with limited resources.

How ADP helped: RUN Powered by ADP® and ADP® customer support are user-friendly, responsive and affordable.



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Most important, it's more efficient when it comes to doing payroll. And that's the main thing that I deal with. The whole thing takes maybe 10 minutes, including getting my supervisor's approval. So, I don't know why the former CFO switched, but I'm glad she did.

ADP saves me and my staff time

Our employee handbook was very old and needed updating. We used the Employee Handbook Wizard as a guide — a framework — and it worked. Another time, a couple of our people had to amend their Forms-W2, and the process with ADP customer support was seamless. I called them on a Monday and by Wednesday morning the amended W2s were in RUN. The employees were able to file their taxes on time. We had expected it to take a long time!

ADP saves me and my staff time, and it's helped me as a controller of a non-profit organization run our payroll smoothly and efficiently. I would highly recommend that anyone who isn't using ADP make the change.

Jeffrey Wallace
Controller



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