

# Keeping track of a growing workforce

As a small, family-owned lighting manufacturer, CopperMoon never had to worry much about payroll or tracking employees' hours. But a few years ago, they found themselves growing rapidly, and have since tripled their headcount. They realized their old payroll provider and manual clock-in system needed an upgrade.

#### Things were not getting done on time

We had been using another payroll provider, but there were a lot of issues. It took a long time to get responses from customer service, and we needed better access to our information and our reports. The ball was getting dropped, and things were not getting done on time.

We were also tracking time and attendance manually, which was fine when we were five or six people. But when we started growing and we got to nearly 18 employees — that's a lot to manage when you're running a busy office. If it's a crazy day and you forget to mark that someone called in sick, by the time you're ready to turn in payroll, you can't recall whether they came in or not. You can ask the employee, but there's nothing stopping them from saying, "Yeah, I was here."

#### It has been a lifesaver

We have a friend of a friend who is an ADP® representative, and he came in and introduced us to EZ LaborManager. Now, the employees just use their time cards to clock in when they're here and when they're not. It has been a lifesaver.

I love the challenge of adding up numbers and coming up with answers. It's what I'm working for. The numbers are different every time, which is great because I don't like doing the same thing every day. Using RUN for our payroll has made it Allyson Simmons Office Manager



### **Quick facts**

Company: CopperMoon

- 💡 Headquarters: West Point, Georgia
- Industry: Landscape lighting manufacturing
- **Employees:** 18
- (i) Website: coppermoon.com
- Product: RUN Powered by ADP® (RUN)

**Business challenge:** A small company with a fast-growing staff needed better access to payroll reports and a more efficient method for time and attendance.

How ADP helped: RUN Powered by ADP\* (RUN) gives employees access to their paystubs and EZLaborManager\* takes the guesswork out of time and attendance.



really simple. But I think the biggest benefit is the online access to all reports that we need. Employees can retrieve their own paystubs, and we've got all our documents online. And if we ever have a question, ADP's customer service has always been super helpful. We get an answer every single time.

We've been very pleased with ADP. It saves us money, and it works great. I just love it.

## #workingfor

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