



Wisely® Pay by ADP®

Helping Peoplelink Staffing Solutions react quickly to changing times

Quick facts

 **Name:** Peoplelink Staffing Solutions

 **Industry:** Staffing

 **Employees:** 350–500 employees
+ up to 8,000 temporary associates

 **Locations:** 60+

 **Product:** Wisely Pay by ADP

Business challenge: To eliminate as many physical checks as possible to reduce the administrative tasks and associated costs involved

How ADP helped: Helped Peoplelink reduce ~40 hours a week of manual entry and save \$4M in 11 years

Since 1987, Peoplelink has provided companies a link to top administrative, professional, technical and industrial talent, placing more than 150,000 people in temporary and full-time positions. The organization includes more than 60 office locations throughout the U.S., and it has been named to the Inc. 500 List of the Fastest Growing Private U.S. Companies ... TWICE.

For John Mooneyhan, Peoplelink's payroll manager, making sure the staffing organization of up to 500 internal employees and 8,000 temporary workers gets paid on time and accurately is a huge undertaking each week. He is considered the organization's "global guru on payroll" and who everyone goes to for questions and concerns. He shares his experience working with ADP and how the Wisely Paycard has helped him streamline payroll processes at Peoplelink.

At Peoplelink, we specialize in staffing solutions. We have been making history bringing great employees and employers together across multiple industries from electronics and food to packaging and transportation. I've been with Peoplelink for four years, and I manage all payroll functions when it comes to direct deposit. We pay from 5,000 to 8,000 temporary workers each week plus about 500 internal staff employees who work at our branch locations. It's on me to make sure everybody gets paid on time and accurately every single week.

COVID-19: Reacting quickly to changing times

Peoplelink has used ADP's Wisely Paycard for 11 years. We especially like its integration with Avionte, which saves us approximately 40 hours a week of manual entry in our HR system.

A key feature is the ability to load funds quickly and easily, whenever we need. When COVID-19 hit in 2020, we had to react quickly to shut down locations. Wisely Pay was a saving grace, allowing us to load funds and pay our employees safely, without requiring them to go to one of our branches. It enables us to stay compliant with the appropriate state regulations and be a direct deposit company where we can. It also allows us to pay people easily who don't have bank accounts.

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for People®



They especially like the cash-back rewards program, which offers cash-back on purchases and **up to 10% cash-back** on eGift cards from hundreds of participating merchants.

John Mooneyhan,
Payroll manager



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Offering employees great financial benefits

Wisely Pay is a great solution for our employees, and we receive feedback all the time about how much they like it. They like that it looks and feels like a credit card, especially with the EMV security chip. They also like the myWisely app, particularly employees like seeing their balances, spending trends and savings envelope. They especially like the cash-back rewards program, which offers cash-back on purchases and up to 10% cash-back on eGift cards from hundreds of participating merchants.

Receiving great customer service

I can't say enough about the great customer service we receive from the Wisely Pay team. We have developed a strong relationship over the years, which I value tremendously. They have become my best friends and really helped my team and me be more successful. I like having someone on the other end of the phone who knows me, lends an empathic ear and helps me quickly resolve issues with a personal touch. This personal touch has made my life as a payroll manager in a large organization so much more pleasant. They also constantly help us train staff, talk about how to best maintain the card and roll it out to more people.

Saving costs and time

We had a simple goal with Wisely Pay: To eliminate as many physical checks as possible to reduce time and cut costs. Every step in the payroll process costs money and slows things down, with our biggest expenses being printing and shipping checks to each branch. Over the last three months, we have reduced our printed checks to as low as ~3%, which is an incredible statistic. We've never been able to reduce the percentage of checks to this low of a level. We estimate saving \$4 million in the last 11 years and cutting approximately 40 hours a week in manual entry.

Recommending Wisely Pay

ADP is so good when it comes to helping us manage payroll and payments. It is a reputable company that does it all! Wisely Pay definitely stands out from any previous experiences I've had. It's user-friendly for both the business and our employees, plus the customer service is great. The quarterly business reviews are fantastic. I love seeing how our numbers compare to industry benchmarks and competitors. You can't go wrong with ADP and Wisely Pay.

Finding personal happiness

We must love ourselves before we can love anybody else. It's something I work for every day. I manage 12 people and think if they see me reflecting this positive attitude it will trickle down. I want my team to be happy, and I believe you find your own happiness within yourself.

Wisely by ADP

Wisely by ADP is a suite of worker-focused payment solutions designed to offer compliance, convenience and administrative ease to employers and freedom, flexibility and financial wellness to workers. Wisely enables more payment options and helps employers move towards 100% electronic pay.