Reliability realized by switching to ADP®

Mark Picillo
General Manager

Quick facts

Company: United Check Cashing

Headquarters: New Jersey

Industry: Financial Services

Employees: 13

ADP products: RUN Powered by ADP®

ADP
Always Designing
for People®

UNITED
CHECK CASHING®

United Check Cashing is a pioneer in the check-cashing industry, proudly serving the needs of millions of people seeking a friendly, helpful alternative to traditional banks and providing its customers with the cash they need to manage their everyday lives. They also offer additional resources for customers to pay their bills, wire money, and conduct other financial-based transactions.

Business challenges

- Extra time dedicated to correcting payroll errors made by the previous provider

- Not receiving reporting on an acceptable schedule

When a previous vendor continued to make payroll mistakes, United Check Cashing made the switch to RUN Powered by ADP. Now, payroll is made easy with an intuitive platform, and time is saved by no longer correcting processing errors.

In need of a reliable solution

When partnering with any vendor, reliable service is the expectation and payroll management is no exception. By leveraging advanced technology and automation to process payroll, calculate taxes and manage employee data consistently, RUN Powered by ADP saves time better spent focusing on other areas of the business and a sense of relief that his payroll was accurate. Adds Picillo, "Our previous payroll provider made too many mistakes, requiring us to double-check their work. That's a lot of wasted time. With ADP, that's no longer an issue, and it gives me peace of mind knowing I can trust the service we receive."

Timely access to reporting

Having robust reporting features can provide comprehensive insights into payroll and HR data, enabling businesses to make informed decisions. However, being made to wait for reporting to be provided can reduce the effectiveness of how the reports are utilized. RUN's convenient accessibility to reports helps ensure that valuable, time-sensitive information is readily available when needed, saving him time and the stress of waiting for reports on a schedule that does not meet his demands.

"I used to have to wait for any reporting I required to be uploaded, and my previous provider rarely did it promptly. With RUN, I can access, view and customize my reports immediately. Getting what I need so quickly saves me time and eliminates the stress of waiting," says Picillo.

Support when needed

RUN's easy-to-navigate interface streamlines payroll processes, helping him complete every payroll process with less chance of errors. However, when questions require guidance, RUN's accessible customer support is available whenever needed. "RUN's platform is very intuitive and easy to use. I can do almost everything myself, but ADP's excellent customer service helped with prompt response when I've had an issue requiring assistance," concludes Picillo.

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