

A trustworthy switch for HR and payroll

American Assets Trust, Inc is a full service, vertically integrated and self-administered real estate investment trust (REIT). The company has over 50 years of experience in acquiring, improving, developing and managing premier office, retail and residential properties throughout the United States in some of the nation's most dynamic, high-barrier-to-entry markets, primarily in Southern California, Northern California, Oregon, Washington and Hawaii. Read why they made the move to ADP® and how their HR and payroll experience has improved.

Michele Perry
Director, Human Resources



Quick facts

-  **Company:** American Assets Trust, Inc
-  **Headquarters:** San Diego, California
-  **Industry:** Real estate investment
-  **Employees:** 150-250
-  **Product:** ADP Workforce Now®
-  **Website:** americanassetstrust.com

Why we made the move to ADP

When we were with Paychex previously, we recognized the need for a more efficient onboarding process as well as a more intuitive HR and payroll solution. After reviewing what ADP had to offer compared to other vendors, we quickly determined that we could achieve what we wanted — and more — by switching.

Now, we utilize many of the services that ADP offers with our bundle. And, as we continue to get acclimated to the new processes, it will be easier to determine if any additional services are needed.

Implementation exceeded expectations

Our ADP implementation team was great — they completely exceeded our expectations. They were always very informative and responsive, taking a hands-on approach that was very valuable to us. And if we had any questions, our team took the time needed to explain — in great detail — how to best proceed.

Learn more about ADP Workforce Now at adp.com/WorkforceNow

How the shift to ADP has helped

After switching to ADP, we've not only seen a significant improvement to our onboarding process, but we've also streamlined our recruitment process — which helps us better identify qualified candidates. Additionally, the upgrade to our talent performance reviews, goal-setting process and addition of a 401(k) offering has been well received by our employees. And everyone loves the mobile app — it's very user friendly!

Overall, the flow of the system and the modules we have purchased has been great and I wouldn't hesitate to recommend ADP to anyone looking to make things easier.

