



Logan Medical Federal Credit Union

Finding Time to Focus on What Matters

The previous payroll reports were riddled with mistakes

Initially, I took care of payroll myself. But it took too much time, so I started using a local payroll processor here to help me. Unfortunately, the reports were riddled with mistakes. So, I made a suggestion: "How about when you make a mistake, you give me the service free that month?" That was when they cut me off. They fired me!

I got a few recommendations and went with Paychex. They were good to work with, but I would have to email or fax my hours into them every time. And it seemed like every six months I would get a new contact person because my previous contact was promoted or quit. I got a little tired of constantly having to teach a new person our process.

I always knew about ADP, but I figured if they were the biggest, they wouldn't care about a small business like us. I thought we would just be another drop in the bucket. "Why do you even want us?" I thought. "We're just a small, local institution." But they were willing to meet us on the price, so I was like, "Okay, let's do it."

It allows me to just breathe a little easier.

Their service has surpassed anything I ever used, and I love that it's all online. I don't have to phone in or anything. And after I push "Send," I can verify all my numbers right there. I used to have to wait seven days, but now I can print out the reports and go forward. This has been, by far, the best product I have used in the 18 years I've been here.

Anybody running a small company knows there are hundreds of things competing for your attention. Now I can tackle those other things, whether it's one-on-one time with my members, whittling down my inbox or the marketing I never get to. It allows me to just breathe a little easier.



As the president of Logan Medical Federal Credit Union, a small financial institution that serves the employees of the medical community of Cache Valley, Dale Howe doesn't always have the time to focus on payroll. But every company he hired to make the job easier only complicated the process with mistakes and inefficient practices. Read his story of how he made the change from local payroll processing companies to ADP.

Company Vitals

Name: Logan Medical Federal Credit Union

Industry: Banking

Established: 1961

Owner: Not-for-profit, financial cooperative owned by all of its member/owners

Employees: 7

Locations: 1

Headquarters: Cache County, Utah

Business Challenge: Finding a payroll partner that makes the process more efficient and affordable.

How ADP Helped: RUN Powered by ADP® lets small businesses do payroll entirely online and on their own schedule.