



Transforming HR processes with ADP® Advantage

Kwik Chek is a family of retail convenience, grocery and quick-food stores that operates 46 locations across Texas and Oklahoma. The company also operates McCraw Oil Company, a wholesale fuel business, and McCraw Transport, a gas delivery service. In order for its lean HR team of three to transform their existing process into an efficient and streamlined system, it needed a new human capital management (HCM) provider to help make the transition seamless. We spoke with Nathan Graham, director of human resources, about his experience switching to and implementing ADP with the help of the ADP Advantage program. Here's what he had to say:

Why ADP

We were using Vibe HCM, a system that had separate sign-ins, one for time and attendance and another for the employment piece, which made it very time consuming. Additionally, this system had very limited reporting features, which was a problem for us. We knew there was a better way, so we started vetting providers. After meeting with ADP, Paylocity and Vibe HCM, we felt sure that ADP was the provider we wanted to partner with because they offered both the type of support we were in need of and the advanced technology that would result in more efficiency.






On being a one-stop solution

ADP Workforce Now had everything that we needed, namely a single sign-on, an app to support our mobile workforce and custom-built reporting, all within one centralized system. ADP's more advanced technology made it possible for everything to be in one place, but the support we received with the ADP Advantage program is what really made everything come together.

Nathan Graham
Director of Human Resources



Quick facts

-  **Company:** Kwik Chek
-  **Headquarters:** Bonham, Texas
-  **Industry:** Retail
-  **Employees:** 670
-  **Product:** ADP Workforce Now®

Learn more about Kwik Chek at
kwikchekstores.com



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On implementation

The ADP Advantage implementation team took care of 75 percent of all the conversion tasks, including migrating all the historical data. I just had to provide information, so it was a very smooth process from my end. Having easy access to that history has been incredible. Now I can go to one place and see everything — I don't have to go back to the paper file. It saves me a lot of time and I can be sure it's accurate.

Additionally, Candice, our ADP Advantage trainer, spent two full days with us on-site, which was key. There are three different companies here, and rules needed to be built into the system because certain people need access to some profiles and restriction from others. I would not have been able to figure this out on my own...Candice made that happen for us.

On mobile

The ADP mobile app has been hugely successful for both management and employees. Many of our employees are in a truck eight hours a day and do not have access to a computer. With ADP Mobile, they can clock in from their phone, see their paychecks and their vacation days and access everything else within the app with just their thumb print or facial recognition. ADP Mobile has been a huge win for us and our employees.

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On the future

Now that we've been up and running a little over a year, I will be utilizing the ADP Advantage program to get more familiar with the utilization scorecard. All the information that ADP is able to supply on the analytics side is amazing. When I find some free time, I'll be reaching out to one of the great folks on the support team — I know I can just pick up the phone and they are there.

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