



# Child's Creative Development Center

## Not All Payroll Partners are the Same

### Every quarter we were having to finagle money

We were having some issues with our previous payroll company. They never really told us the correct amount we were supposed to be paying every week for taxes, so we would get unexpected bills in the mail. We spoke with them quite a few times, and they pretty much just blew us off. It seemed like every quarter we were having to play catch up.

And doing payroll was a hassle. I'd have to enter everything on paper, fax it and then call them to make sure they received it. It took about a half-hour. And if an employee needed a wage stub, we would have to call the company and they would have to fax it over to us.

We were with this company for over 20 years, so we just assumed this happened everywhere. But then Kelsey, an ADP rep whose niece attended our Tonawanda center, talked to us, and we realized what was going on was not right. She assured us that ADP would help us prevent mistakes and stand behind their work. And she assured us that ADP would be there for us through all of it. And they have been.

### I am able to actually be in the classroom

Now, payroll takes me about five minutes. Our employees can get their wage stubs at their fingertips at any time. And it's nice being able to have Kelsey and the 800 number to call if we ever have any questions and we get it taken care of right then and there.

It saves me so much time. I am able to do all the rest of the work and actually be in the classroom and make sure the teachers are able to do what they're supposed to be doing.



*Running a daycare center with three locations and 500 children doesn't leave much time for worrying about payroll and tax penalties. But for Rebecca DiMatteo, co-owner of Child's Creative Development Center in Western New York, a previous payroll provider was only creating more headaches—until one student's aunt showed her a better way.*

## Company Vitals

- Name:** Child's Creative Development Center
- Industry:** Daycare
- Established:** 1983
- Owner:** Rebecca DiMatteo and Jodi Gademsky
- Employees:** 75
- Locations:** 3
- Headquarters:** Tonawanda, New York
- Website:** [www.ccdcinc.com](http://www.ccdcinc.com)
- Business challenge:** A previous payroll-service provider made frequent mistakes and wasted time with an inefficient process.
- How ADP Helped:** With RUN Powered by ADP®, small businesses can do payroll quickly while minimizing mistakes and penalties.

