



Callaghan Road Animal Hospital

Clocking In, Simplified

“There was a lot of guesswork.”

When your job is keeping beloved family pets healthy, it can be easy to forget to punch the clock. For Terri Johnson, manager at Callaghan Road Animal Hospital, keeping track of employee hours through a conventional punch-card system was becoming a problem.

“There were a lot of people who would just walk in and get to work without clocking in,” Johnson said. “There was a lot of guesswork to remember everyone’s hours.”

As a result, the payroll process had become unwieldy. “I’d be doing payroll and I would say, ‘I know they were here more than that,’” Johnson said. “I would have to call them at their house and sometimes have to wait for them to get back to me.”

“There were many, many times that I would start on a Monday and not finish my payroll until Wednesday,” she said.

“It took quite a bit of stress off.”

The hospital replaced its analog punch clock with an ADP biometric clock, which lets employees clock in and out with the touch of a finger. They could also use ADP’s mobile app. “There’s not much thought to walking through a door and putting your fingerprint in,” Johnson said.

The result? Less guesswork and less time spent on payroll. “It’s incredibly beneficial in terms of accuracy, and employees have the peace of mind knowing it’s done and they don’t have to think about it,” Johnson said.

“I went from literally spending three days with my payroll to getting it done in two hours. It freed me up to focus on more important things and took quite a bit of stress off.”



Company Vitals

Name: Callaghan Road Animal Hospital

Industry: Veterinary medicine

Established: 2010

Owners: Jennifer Evans and Eduardo Guevara

Employees: 22

Locations: 1

Headquarters: San Antonio, Texas

Website: callaghanroadanimalhospital.com

Business Challenge: Employees weren't clocking in or out, making it difficult to run payroll.

How ADP Helped: ADP® Time & Attendance solutions made it easy and convenient for employees to clock in and out.