ADP Comprehensive HR: Impact Overview

Always Designing for People

We conducted surveys across a wide range of sectors*, revealing how ADP Comprehensive HR significantly enhance organizational efficiency and employee satisfaction. Discover how our tailored HR services can transform your operations and propel your business forward.

Key HR issues faced by clients before partnering with ADP

1. The inflexibility of prior systems and their lack of ability to scale to support business growth
2. The need to provide HR services with a single HR person, often lacking significant HR knowledge & experience
3. Lack of administrative efficiency, manual dependence & reliance on paper-based processes

ADP Comprehensive HR benefits reported by organizations
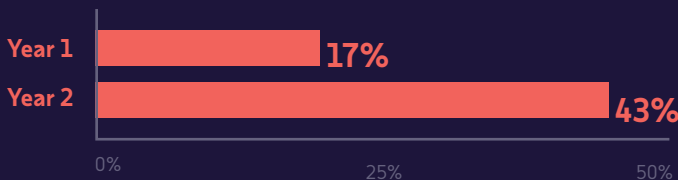
87% report improvement in employee support

75% report an increased sense of belonging for employees

Return on Investment (ROI)
Savings relative to previous HR operations costs

64% Annual savings in employee & manager HR administration, late fees and error correction

55% Average improvement in HR operations efficiency reported by organizations

Net cost savings**:

Year 1	17%
Year 2	43%

0%   25%   50%

** Assuming all the implementation cost is incurred in year 1

What clients are saying

"We looked at a number of solutions, but ADP was selected for the breadth of services and applications that we felt could support our company as we grow or change"

"I didn't know a lot about HR and needed to use a service that came with an element of advisory services, and ADP fitted the role quite well"

Service Utilization & Value Realization

Organizations are realizing high value from each of these ADP Comprehensive HR components:

100%
- Data analysis tools & dashboards
- New hire onboarding
- Access to open enrollment specialists
- Employment verification
- Online document management

75%
- ADP Workforce Now technology suite
- Employee self-service
- Reporting options
- Practitioner support via service portal

All organizations reported improved compliance with legislative and statutory requirements and changes

Percentage of organizations that highly value specific regulatory compliance and HR best practices:

100% Job descriptions

86% HR regulatory compliance & best practice support

75% HR best practices & forms library

75% Development of a customized employee handbook

All organizations reported ADP Comprehensive HR helped improve job satisfaction of their HR teams

50% Expected job satisfaction **VS.** **100%** Realized job satisfaction

Navigate HR challenges with expert guidance and support

adp.com/comprehensive-services