ADP TotalSource®

# Give your employees more benefits than they expect

Get more without adding to your workload



#### MORE FOR YOUR EMPLOYEES

Benefits with a wow-factor

Personalization that goes a step further

Easy benefit enrollment

Premium employee support year-round

#### **MORE FOR YOU**

Know what plans to offer with an annual benefit analysis

Fully handled benefits administration





Some employees not eligible for full benefits? It's ok. **All employees and their families receive discounts** for retail stores, mobile contracts, restaurants, and travel.

Made for SMBs, **TotalSource gives your employees access to the same quality and selection of benefits typically only offered at Fortune 500**<sup>®</sup> companies. We're talking top-notch, affordable benefits:

- Medical Insurance (Including Telehealth)
- Medical Benefits Abroad<sup>1</sup>
- Health Advocate<sup>2</sup>
- Health Care Flexible Spending Account
- Health Savings Account
- Dental Insurance
- Vision Insurance
- 401(k) Retirement
  Savings Plan<sup>1</sup>

- Commuter Benefits
- Dependent Care Flexible Spending Account
- Short- and Long-Term Disability Coverage
- Group Term Life Insurance
- Accident Insurance
- Funeral Planning Services<sup>3</sup>
- Employee Discounts

- Accidental Death and Dismemberment Insurance
- Critical Illness Insurance
- Group Legal Plan
- Employee Assistance
  Program
- Basic Life and Personal Loss Insurance
- ADP University

## Personalization that goes a step further

With TotalSource, you really can offer more than employees expect

Some of our favorite ways to boost your benefits package include:



You can only **get integration** like this with ADP.

You can easily **integrate vendors you already use** or **find exciting new ones to add**. Don't see your favorite vendor? No problem. We also provide custom integrations.

## Easy benefit enrollment

With TotalSource, you aren't on the hook for organizing open enrollment. We are. We communicate benefits and timelines to your employees and manage the enrollment period.

#### WHAT YOU NEED TO KNOW

- **1.** We handle all the enrollment communication to your employees for you.
- 2. We provide onsite or virtual benefit meetings to answer employee questions.
- **3.** Your employees enroll in benefits online. It's quick and easy!

- **4.** For those who prefer to enroll by phone, we do that too.
- 5. We take care of enrollment for new hires and people with life changes (marriage, etc.) throughout the year.
- 6. We handle all the administration for you.

TotalSource **keeps your benefits running on all cylinders** — so you don't have to.

### Premium employee support year-round

When your employees have questions, our MyLife Advisors are always a phone call away. These are real people, ready to help.

#### Here's what you and your employees can expect:



#### WE GREET YOU QUICKLY BUT DON'T RUSH YOU THROUGH YOUR CALL

We answer your call in less than 1 minute and spend 10 minutes on each call.

#### WE TREAT YOU WITH RESPECT AND CONNECT WITH YOU AS AN INDIVIDUAL

Callers give us an 9 out of 10 overall satisfaction rating.

#### WE KNOW A LOT BUT WE DON'T KNOW IT ALL

9 out of 10 calls are resolved the first time.

#### WE DON'T LEAVE YOU HANGING

We own closing the loop with answers to any questions that we couldn't resolve ourselves.

#### THERE'S NO LIMIT TO THE NUMBER OF TIMES YOUR EMPLOYEES CAN CALL

We've happily answered 1 million calls this year.

Your employees **will love how great they're treated** when they call TotalSource.

## Know what plans to offer with an annual benefit analysis

Benefits are important and we want you to be proud of the choices you've made for your employees and their families. Choose with confidence with TotalSource.

#### Here's what we do before you buy, and every year you're a client:

## STEP 1

Meet with you to understand what **benefits your employees** want, and need.

## STEP 3

**Break down employer and employee costs** from all angles to see how we can help you and your employees stretch your money the furthest.

## STEP 2

Compare your current benefits program with **alternative plans.** 

# STEP 4

Guide you as you **select the plans** to offer.

We'll crunch the data and work together to **help you make a confident decision.** 

## Fully handled benefits administration

Once employee enrollments are in, you can kick back and relax. TotalSource handles every aspect of benefits administration for you.



There are **no benefits tasks to figure out.** Ever.

TotalSource makes it easy for you to offer benefits that exceed employee expectations without adding to your workload

See a demo >

Talk to TotalSource today to see what else we can do for you. 866-360-2454

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