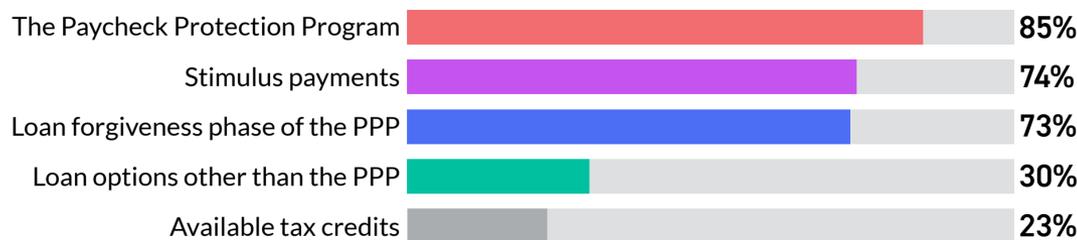


COVID-19's Impact on You

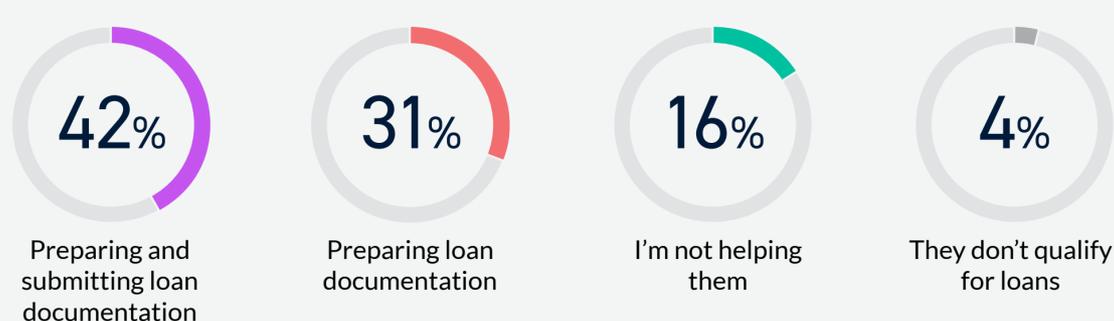
The pandemic is impacting everyone in some way. We asked Accounting Today's readers a series of questions about this topic as it relates to your business.

[Here's what you told us.](#)

Areas You Are Getting the Most Questions About the Outbreak¹



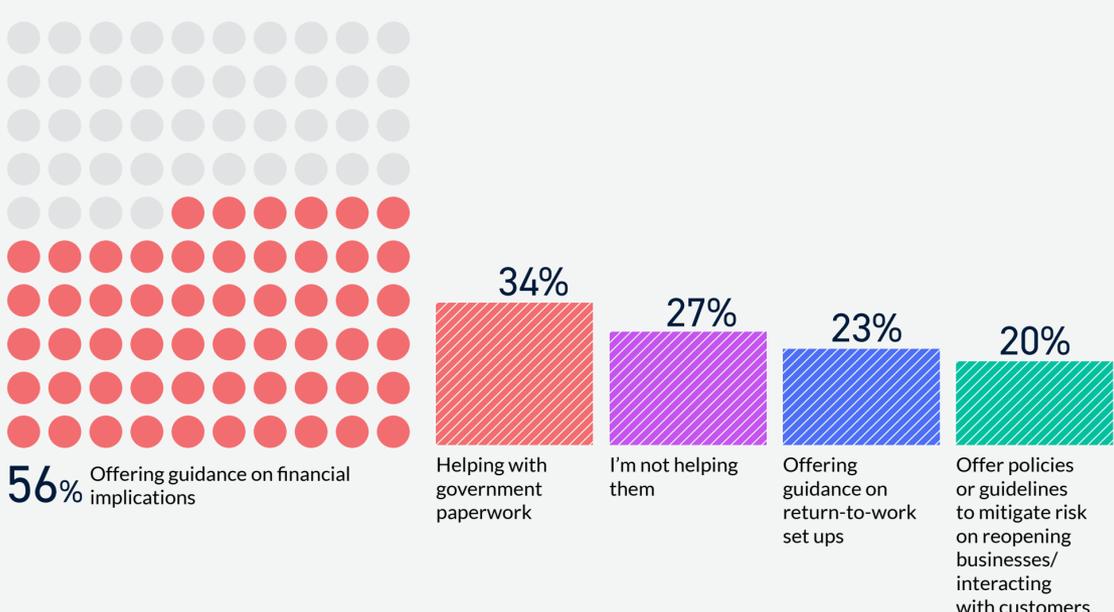
How You Are Helping Clients with Accessing Stimulus Benefits/Other Loans²



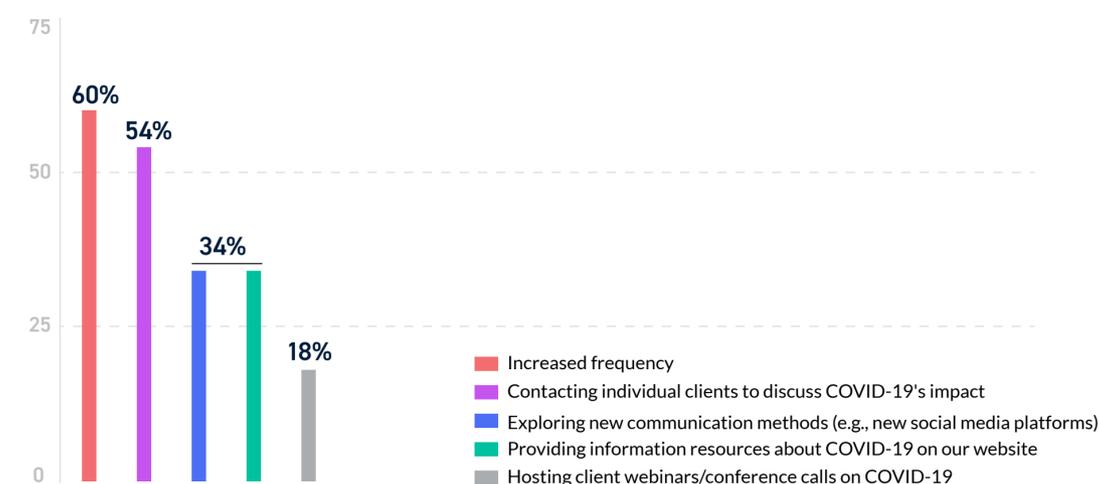
How You Are Charging Clients for New COVID-19-related Services²



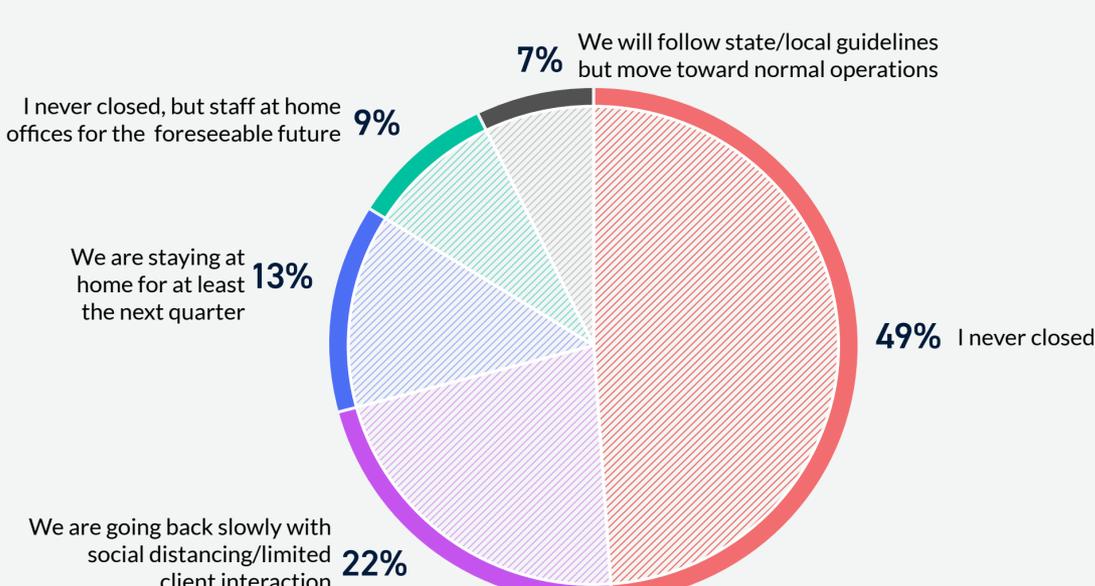
How You Are Helping Clients with HR, Safety or Other COVID-19-related Compliance²



Changes to Your Client Communication Strategy Since the Outbreak¹



Your Plans for Reopening Your Office²



For more information about services and support that can help you better serve your clients during this time visit: adp.com/accountant

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Methodology

In April¹ and June², 2020, Arizent/Accounting Today conducted Accountants Confidence Index (ACI) studies online that included questions about the COVID-19 crisis. 142 and 154 professionals who work in public accounting responded. The ACI, conducted in partnership with ADP, is a monthly economic indicator that leverages the insights of accountants into the strength and prospects of businesses in the U.S. <https://www.accountingtoday.com/collections/accountants-confidence-index>

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COVID-19's Impact on Your Clients

The pandemic is impacting everyone in some way. We asked Accounting Today's readers a series of questions about this topic as it relates to your clients' business.

Here's what you told us.

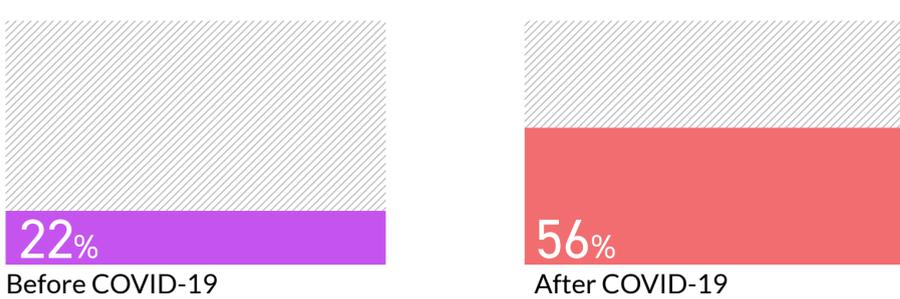
Primary Changes to Clients' Businesses Since the Outbreak²



Top Employee-related Actions Clients Have Taken²



Percentage of Clients' Employees Working Remotely¹



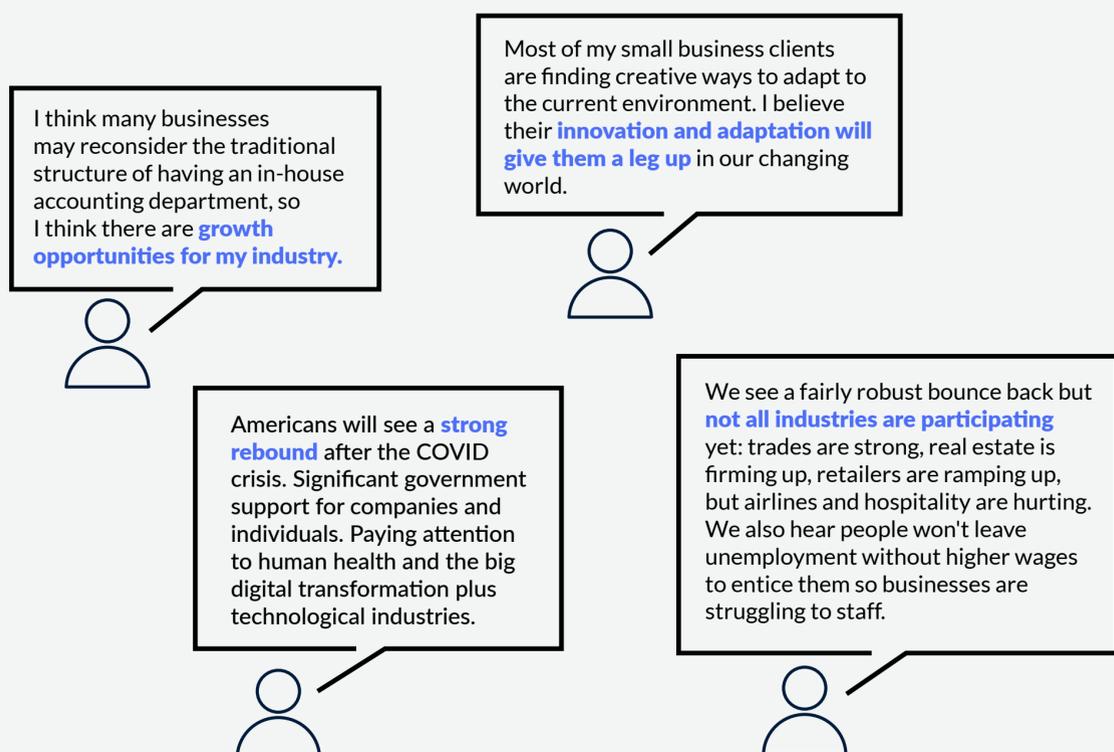
Clients Are Currently Taking Advantage of:²



Clients Top Business Priorities over the Next Quarter²



Your Words: Understanding Your Clients' Needs



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