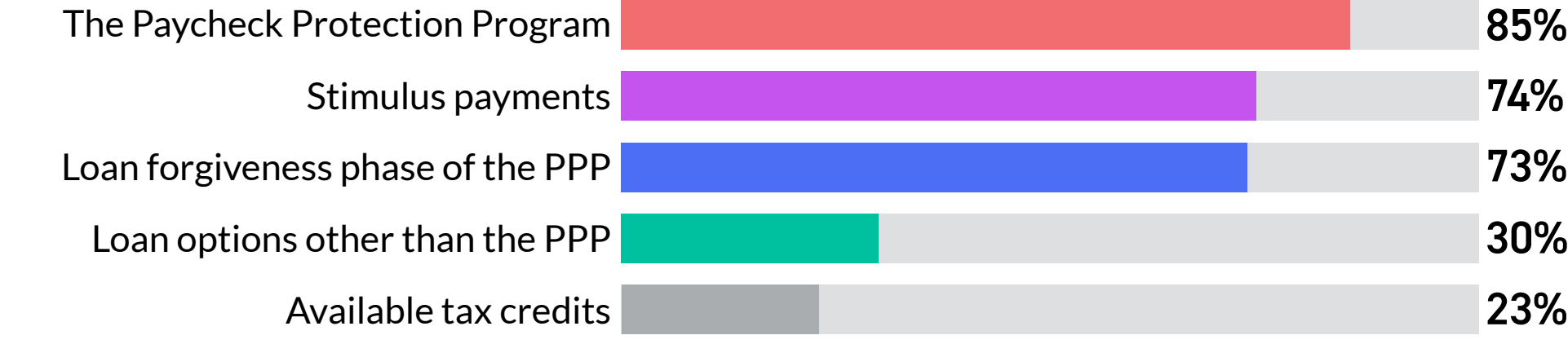


# COVID-19's Impact on You

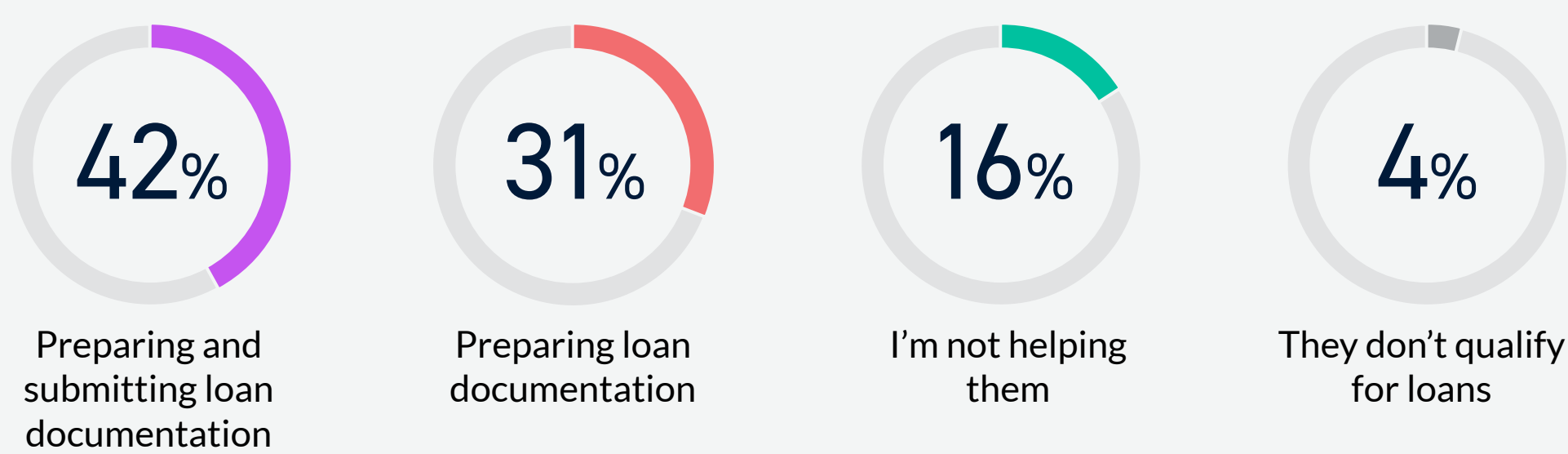
The pandemic is impacting everyone in some way. We asked Accounting Today's readers a series of questions about this topic as it relates to your business.

[Here's what you told us.](#)

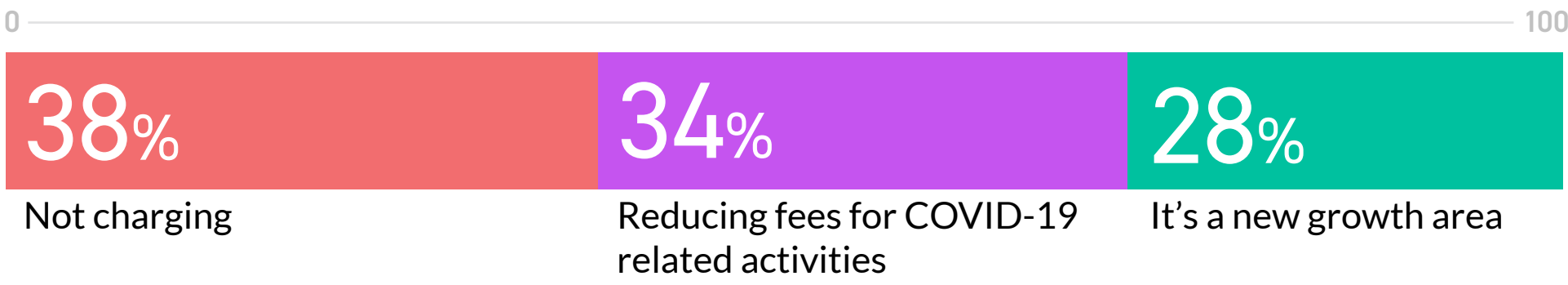
## Areas You Are Getting the Most Questions About the Outbreak<sup>1</sup>



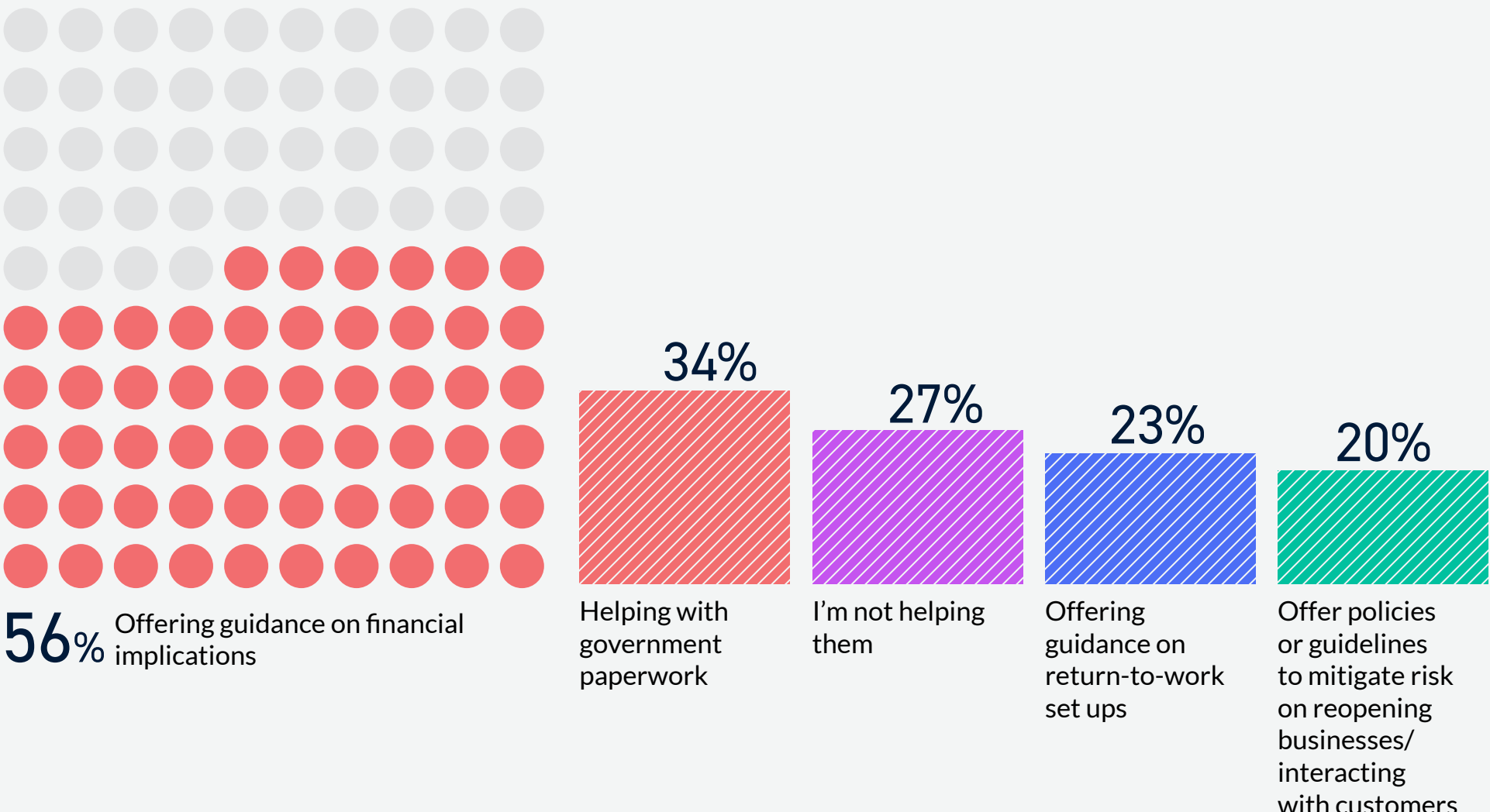
## How You Are Helping Clients with Accessing Stimulus Benefits/Other Loans<sup>2</sup>



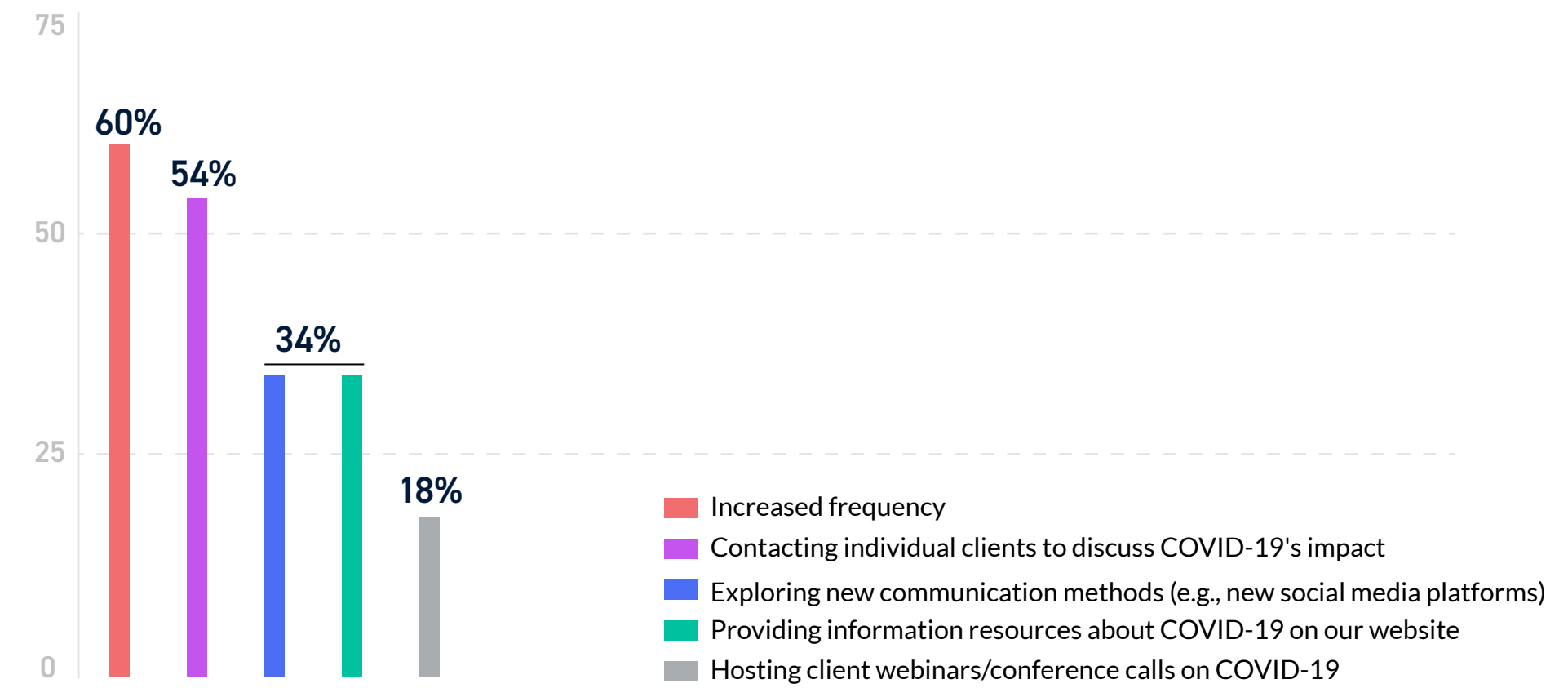
## How You Are Charging Clients for New COVID-19-related Services<sup>2</sup>



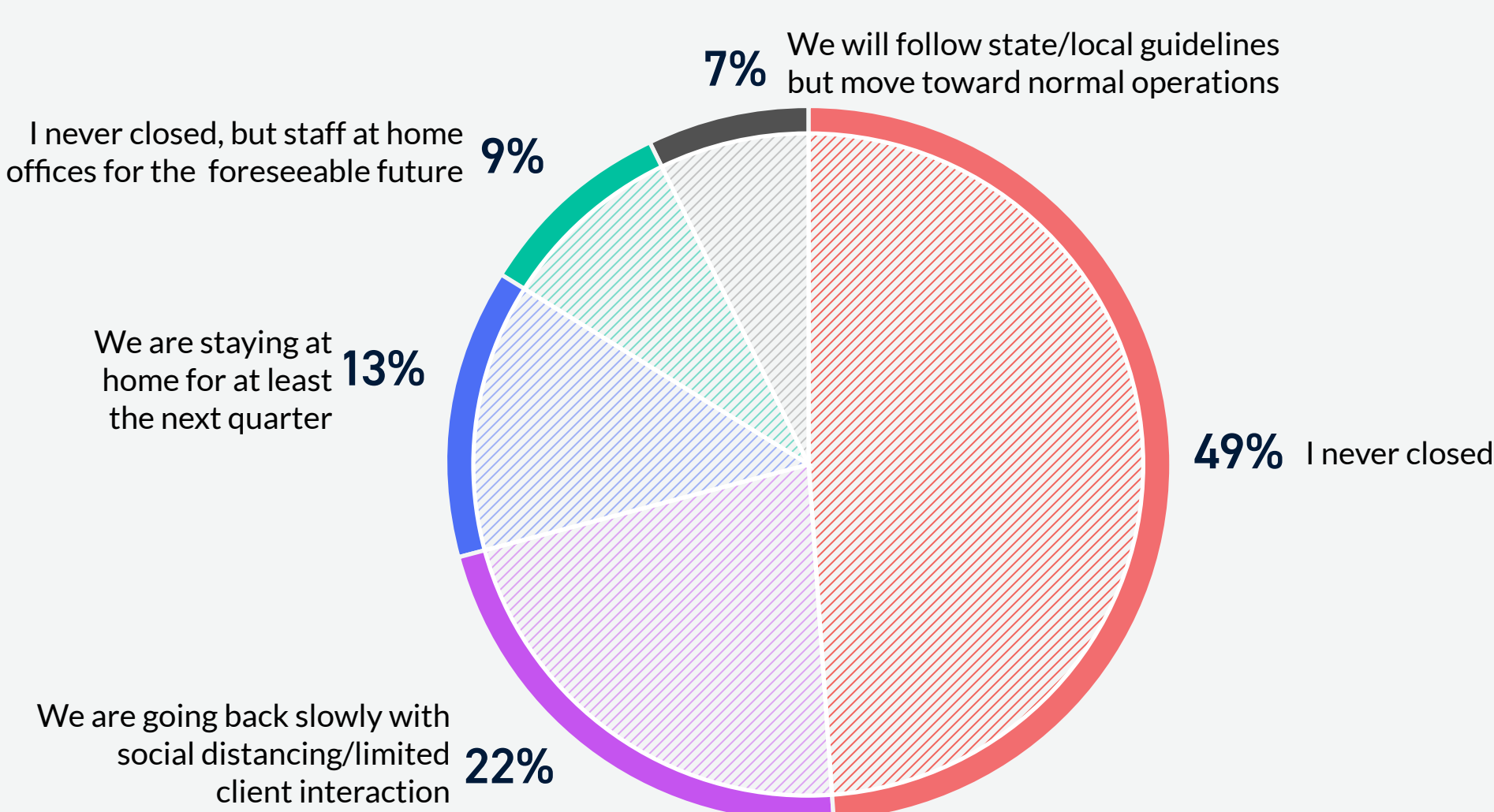
## How You Are Helping Clients with HR, Safety or Other COVID-19-related Compliance<sup>2</sup>



## Changes to Your Client Communication Strategy Since the Outbreak<sup>1</sup>



## Your Plans for Reopening Your Office<sup>2</sup>



For more information about services and support that can help you better serve your clients during this time visit: [adp.com/accountant](https://adp.com/accountant)

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## Methodology

In April<sup>1</sup> and June<sup>2</sup>, 2020, Arizent/Accounting Today conducted Accountants Confidence Index (ACI) studies online that included questions about the COVID-19 crisis. 142 and 154 professionals who work in public accounting responded. The ACI, conducted in partnership with ADP, is a monthly economic indicator that leverages the insights of accountants into the strength and prospects of businesses in the U.S. <https://www.accountingtoday.com/collections/accountants-confidence-index>

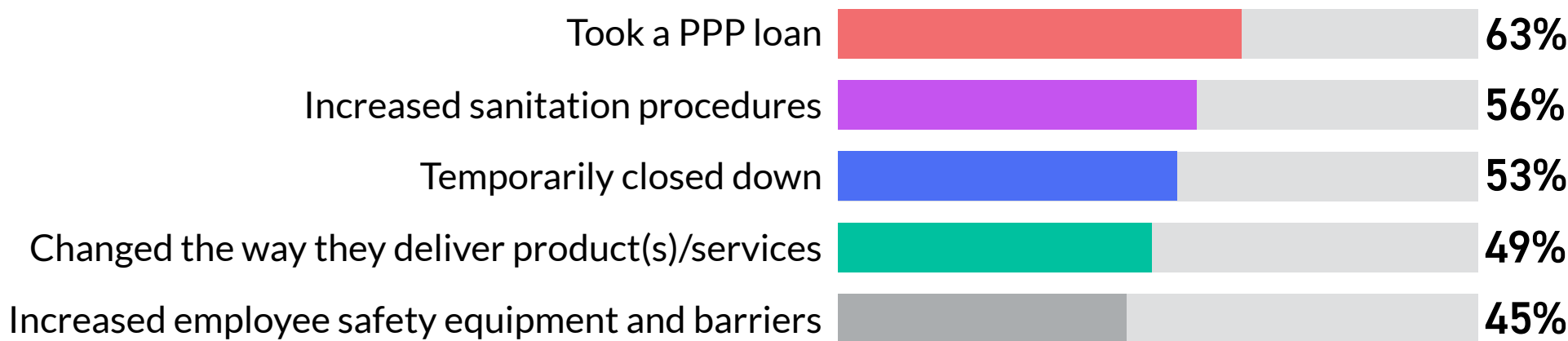
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# COVID-19's Impact on Your Clients

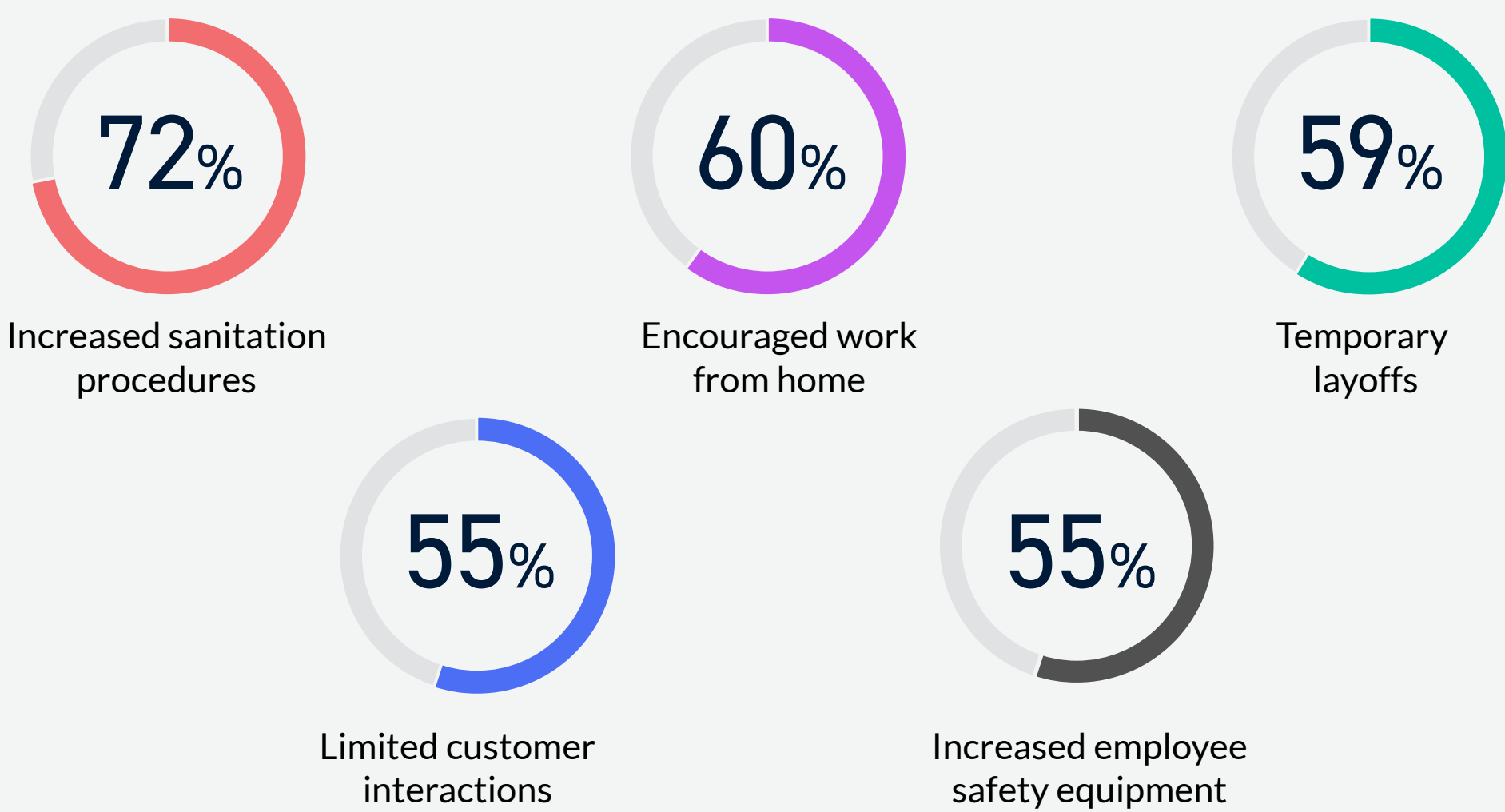
The pandemic is impacting everyone in some way. We asked Accounting Today's readers a series of questions about this topic as it relates to your clients' business.

Here's what you told us.

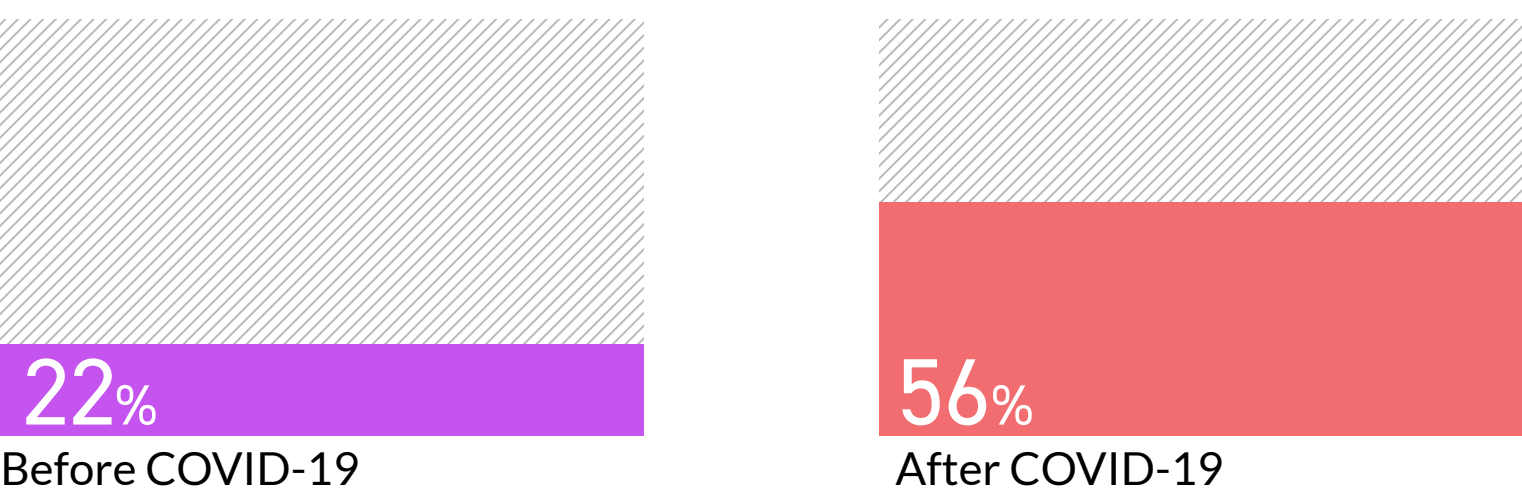
## Primary Changes to Clients' Businesses Since the Outbreak<sup>2</sup>



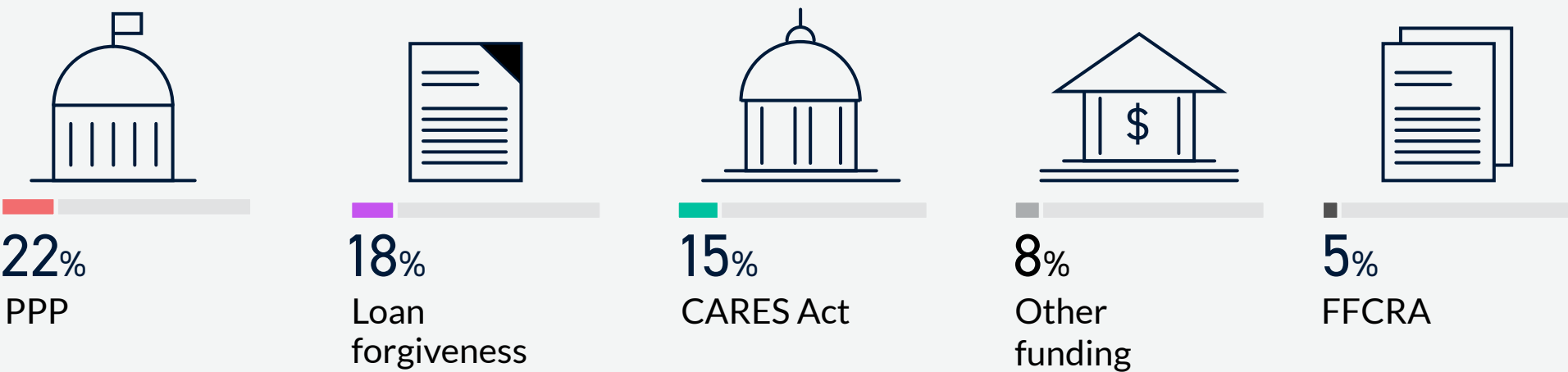
## Top Employee-related Actions Clients Have Taken<sup>2</sup>



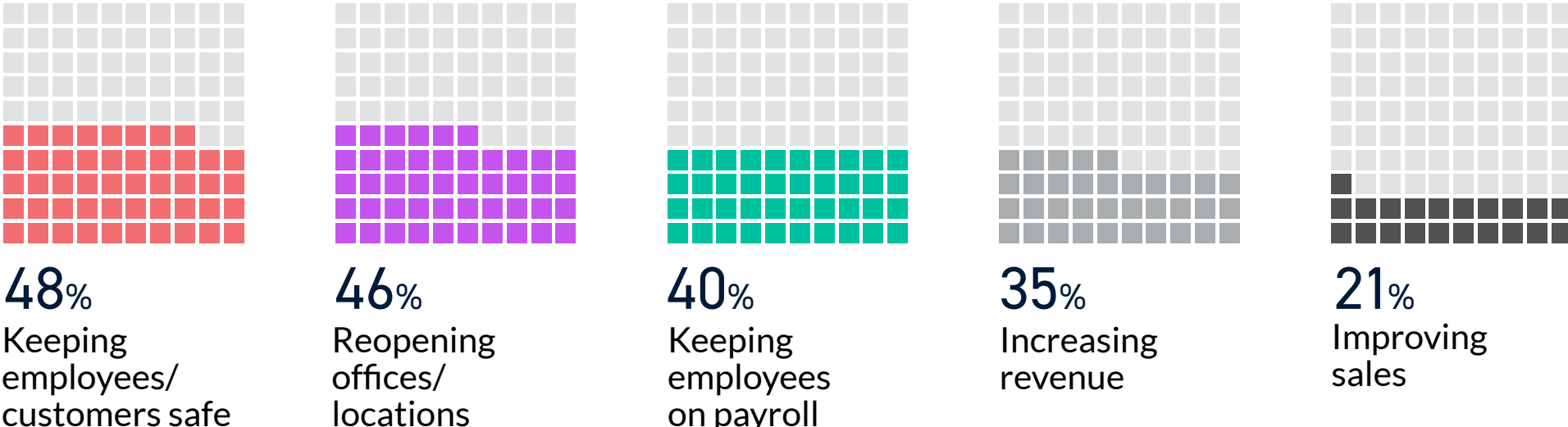
## Percentage of Clients' Employees Working Remotely<sup>1</sup>



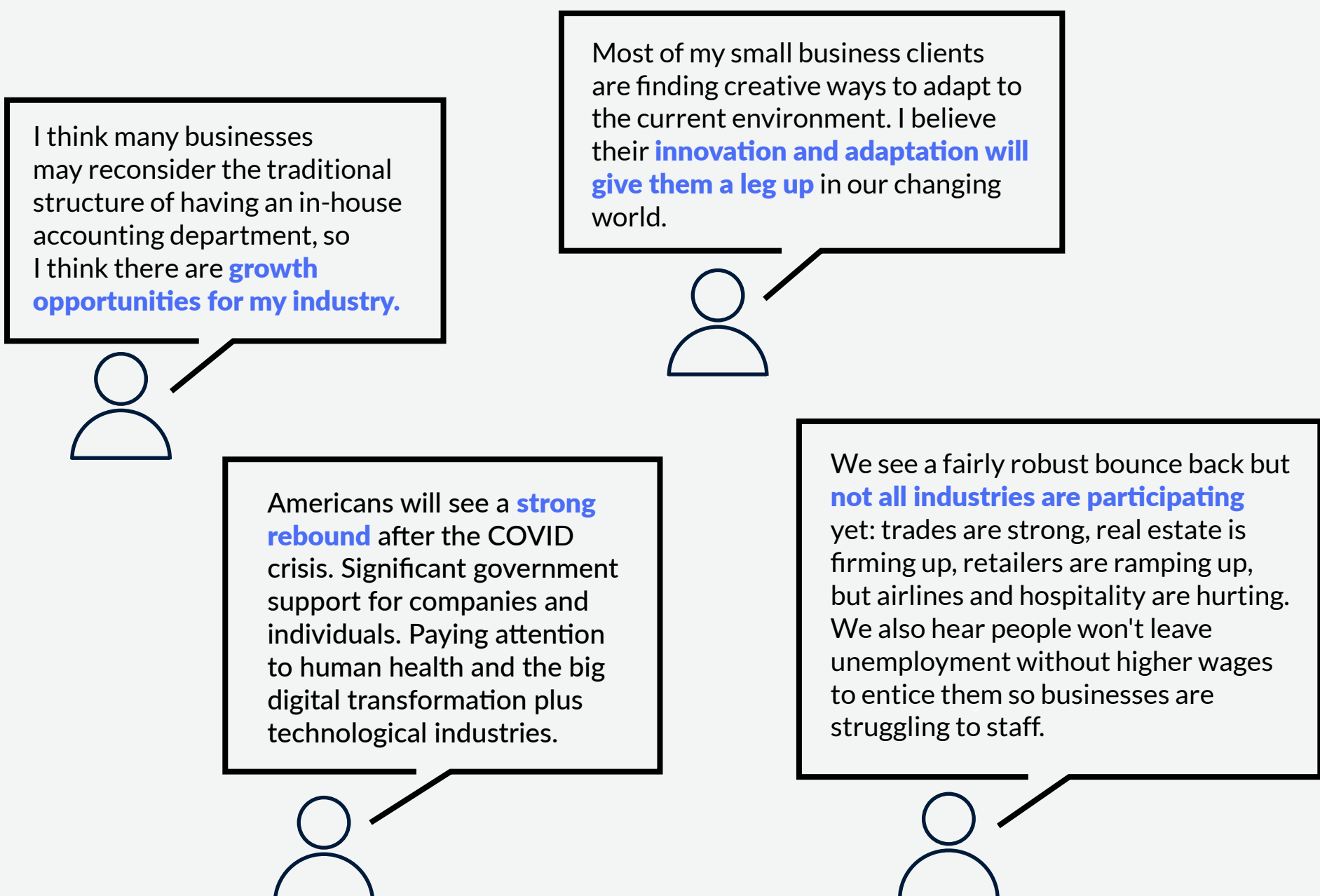
## Clients Are Currently Taking Advantage of:<sup>2</sup>



## Clients Top Business Priorities over the Next Quarter<sup>2</sup>



## Your Words: Understanding Your Clients' Needs



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