



A more human resource.®

# Corporate Overview

## October 2017

### HR. Talent. Benefits. Payroll. Compliance. Happy together.

#### We help you make more of your most important asset – your people

We know your world has changed. HR isn't simply about getting things done anymore. You're expected to help your company thrive, by providing and retaining a better workforce.

As one of the world's largest and most experienced HR providers, ADP® offers you recruit-to-retire services and helps you build and engage the team that you need to succeed—everything from basic payroll, benefits and record keeping to complex tools for talent management, compensation, and succession planning.

You can concentrate on what your business does best, while we focus on what we do best – systems, processes and even data analytics – because thriving businesses succeed with motivated and empowered people.

#### Business solutions for employers

**RUN Powered by ADP®** – This online payroll and tax processing service with built-in people management tools is specifically designed for small businesses and startups. With integration for health and retirement benefits, time-tracking systems, mobile apps and 24/7 support, it is a simple and affordable solution.

**ADP Workforce Now®** – For mid-size organizations, an integrated, cloud-based, human capital management solution supported by a team of experts across the payroll, tax, compliance, HR and benefits spectrum.

**ADP Vantage HCM®** – For larger businesses, ADP Vantage HCM can give you better measurement and analysis of the way you hire, manage, and reward people across the entire spectrum of an employee's career. ADP Vantage HCM maintains all employee records in a single data warehouse.

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#### ADP AT A GLANCE

- President & CEO: Carlos A. Rodriguez (since 2011)
- Year Established: 1949
- Listed on: NASDAQ® (symbol – ADP)
- FORTUNE 500®: Ranked 240 (2017)
- Forbes® Global 2000: Ranked 334 (2017)
- Revenues: \$12 billion in fiscal 2017
- Headquarters: Roseland, New Jersey
- Number of Employees: 58,400 worldwide
- Number of Clients: 700,000 worldwide
- Web site: [www.ADP.com](http://www.ADP.com)
- Twitter: @ADP
- Phone: 1-800-CALL-ADP

#### Did You Know that ADP...

- ...pays 26 million (1 in 6) workers in U.S., and 13 million elsewhere
- ...electronically moved \$1.85 trillion in client tax, direct deposit, and related client funds in fiscal 2017 within the U.S.
- ...processed nearly 61 million W-2s in 2017 within the U.S.

#### Other Interesting Facts

- Among the largest providers of HR services in North America, Europe, Latin America, and the Pacific Rim.
- Exceptionally strong AA/Aa credit ratings from Standard & Poor's® and Moody's®
- Average client tenure of about 10 years for Employer Services clients, and about 7 years for Professional Employer Organization clients
- More than 70 percent of Fortune 500 companies use at least one of ADP's services



## Business solutions for employers

**GlobalView®** – Delivers an integrated Payroll, HR, Talent, Time and Benefits solution that provides flexible expertise, technology and outsourcing for global organizations. GlobalView helps businesses adapt to changing global and local standards, while driving organizational agility, reducing risk, and improving workforce engagement.

**ADP SmartCompliance®** – Marries people, process and service with your technology to help relieve your people of many of the risk-laden, manual and administrative tasks required to comply with applicable laws. It is scalable to provide continuity as your organization grows and the legislative landscape evolves.

**ADP® Mobile Solutions** – From payroll and timesheets to retirement balances, news and events and company contacts, ADP Mobile Solutions empowers your employees to securely connect with your organization right from their smartphones.

**HR Outsourcing** – whether your organization is small, large, or in between, we can take on many of your administrative HR functions, and help guide you through complex HR situations. Plus, our compliance support can help you avoid costly penalties and potential lawsuits. By providing expertise, best-in-class employee programs, and minimized risk, ADP outsourcing services give you our deepest level of support, freeing you up to focus on your people — and grow your business.

- For small and mid-size businesses, ADP TotalSource® is a Professional Employer Organization (PEO), which provides you with ADP experience, scale and stability, and lets you rest assured that your most critical aspects of HR will be managed properly.
- For large businesses, our Comprehensive Outsourcing Services is a “hire-to-retain” solution offering a dedicated team and best-in-class technology.

## Our more individualized services include:

### Benefits Solutions

- Health & Welfare
- Carrier Enrollment
- FSA/HSA/HRA
- Commuter Benefits
- Employee Communications
- Leave Administrations
- Analytics and Reporting
- ACA Compliance

### Retirement Services

- Defined Contribution
- Executive Deferred Compensation
- Premium-Only Cafeteria Plans
- Recordkeeping
- Reporting
- 401(k) and SIMPLE IRA administration

### Added-Value Services

- Tax Credit & Incentive Services
- New Hire Reporting Service
- Wage Garnishment Service
- Insurance

## INDUSTRY RECOGNITION

### Service Leadership

- Leader in Gartner® Magic Quadrant for Payroll BPO Services (2012-16)
- Leader in Multi-Country Payroll Outsourcing PEAK by Everest Group (2016-17)
- Leader in Payroll Services NEAT by NelsonHall (2013-16)
- Leader in Benefits Administration Health & Welfare Services NEAT by NelsonHall (2014-16)
- Leader in Recruitment Process Outsourcing, all RPO Categories by NelsonHall (2016)

### Technology Leadership

- *Human Resource Executive*® “Awesome New Technologies” (2015-17)
- *Human Resource Executive*® “Top HR Product” (2015-17)
- Frost & Sullivan HR Management Solutions Company of the Year (2016)
- Technology Innovation Award for Business Technology, Ventana Research (2016)

### Development & Diversity

- FORTUNE® magazine “The World’s Most Admired Companies” #1 in Financial Data Services Industry (2012-17)
- Anita Borg Institute “Top Companies for Women Technologists” (2016-17)
- *InformationWeek*® magazine’s Elite 100 list (2014-16)
- Best Places to Work for Lesbian, Gay, Bisexual and Transgender Equality by the Human Rights Campaign Foundation (2010-17)
- *DiversityInc*® magazine’s “Top 50 Companies for Diversity” No. 20 (2010-17)
- *Working Mother*® magazine’s Best Companies for Multicultural Women (2017)
- *Working Mother*® magazine’s 100 Best Companies for Working Mothers (2016)
- *Computerworld*® magazine list of Best Places to Work in Information Technology (2010-17)
- *Training* magazine ranked ADP as a top company in its “Training Top 125” list (2011-17)

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