



A more human resource.™



# Approach Consulting



**Chris Gunn, CEO of Approach Consulting**, a global advisory and consulting company headquartered in Florida, with experience across numerous industries, recently spoke with us about partnering with ADP, the tools they use, and a particular customer service interaction that represents ADP’s second-to-none customer service. Here’s what Chris had to say:

### On Building Relationships:

ADP provides the perfect solution for our payroll and related reporting needs. They understand what it means to be an outsourced service provider and their onboarding process is smooth and easy. They have great tools to help enable our business to function more effectively. ADP’s digital expertise and service-oriented attitude help ensure that, together, we can collaborate so that, as a business owner, I can focus on my business without worrying about back office administrative tasks. We want others to see how truly valuable ADP can be as a service provider to aid with their overall operational effectiveness.

### On Value and Efficiency:

We are a global advisory and consulting organization that helps our clients, ranging from privately held to Fortune 50, to become more efficient, effective and profitable. We are firm believers that businesses should outsource anything that is not core to their operations. We follow that mantra to the letter and, in ADP, we have a service provider who really understands their value proposition and those of their clients.

### On Service:

ADP’s suite of tools is intuitive and easy to use, but it is their customer service that is second to none. Recently a member of our staff experienced a payroll issue. We sent an email to ADP’s customer service team and, within minutes, one of their representatives called us to help resolve this issue. His handling of the issue and his understanding of how important accurate payroll is to an individual’s livelihood was exceptional.

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**Chris Gunn, CEO of Approach Consulting**

### About Approach Consulting

**Company:** Approach Consulting  
**Headquarters:** Tampa, Florida  
**Industry:** Advisory and consulting company

Learn more about Approach Consulting at [www.approach-consulting.com](http://www.approach-consulting.com)