



Celebrating the strength of a deep-rooted partnership with ADP®



Magda Strak,
Payroll Manager,
Scotts Canada

As businesses expand into multiple provinces, their need to adhere to tax, payroll and remittance policies becomes more complex. Combine this with complications that can arise from having different HR and payroll vendors and the need for highly experienced HR partners becomes more pronounced. Scotts Canada, Canada's leading manufacturer and supplier of lawn and gardening products, understood this challenge, and turned to ADP SmartCompliance™ to address this and all their money movement needs. The company trusts ADP for all of its money movement compliance integrations: wage payment, employment tax and third-party payments.

Top-notch professionalism and service from day one

As a long-term ADP client, we had firsthand experience with their track record for payroll reliability and accuracy. So it was especially reassuring when we learned that Workday, our new HR platform, could be integrated with ADP solutions.


From day one, ADP exceeded our expectations. They were educated about Workday, extremely professional and came prepared to collaborate. Implementation was comprehensive and by the time our update went live, we knew we had chosen the best solution for both our team and our employees. And since our parent company in the US was an ADP SmartCompliance client, our team immediately had the confidence we'd be gaining best-in-class processes.

Complex compliance and remittance made simple

Our compliance requirements are more complex than most businesses because employee counts vary widely by the season and across the country. I was really impressed with ADP

Quick Facts

 **Company:**
Scotts Canada

 **Headquarters:**
Mississauga, Ontario

 **Industry:**
Lawn and Garden Products

 **Employees:**
870

 **ADP Products:**
ADP SmartCompliance



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SmartCompliance's wage payment, employment tax and third-party payment integrations with Workday. There are no unnecessary or duplicate steps, like manual payroll file uploads, which so often lead to the potential for human error.

Delivering a seamless implementation

Introducing a new payroll, accounting or HR process at any time is always a challenge. Due to the readiness of the new ADP SmartCompliance platform we first integrated Workday with another ADP platform and later that year switched to ADP SmartCompliance. Both integrations went without a hitch. In our instance, we introduced the ADP SmartCompliance Year-End platform just prior to year-end – which raised a few eyebrows given our very tight timeline. Nonetheless I was confident we'd be successful together. We moved through the process with ease and had a very "uneventful year-end" – a term always welcomed by auditors and finance teams.

Reporting provides outstanding visibility and in-house control

More than anything, ADP SmartCompliance provides Scotts Canada with peace of mind. From payroll files submission to final remittance, we have detailed visibility into the money movement, each step of the way. Advanced reporting functions let me know when each stage is complete. My team is immediately notified of important actions and with the click of a mouse, we can process a direct deposit recall - all on our own - which often saves us precious time.

Ensuring an employee-first experience

Outside of the "penny test," employees experienced a near invisible changeover during our new payroll platform implementation. This is a real testament to ADP's process. If we hadn't communicated the change, our employees wouldn't have even known we were changing payroll systems.

Our customer service experience has been great. I've been employed for a number of years here at Scotts and having worked with ADP at former employers I can attest that the experience with ADP is consistent and second-to-none. From account managers to service reps and all other interactions, whether you're a small or large company, ADP is going to impress you.

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From day one,
ADP
under promised
and
over delivered.

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