



IN THE BUSINESS OF YOUR SUCCESS®

Success Story: Medsphere Systems Corporation
Electronic Health Records
Workforce: About 100 Employees

ADP Resource® Solutions for Business Challenges

Medisphere Manages Its Business Growth as ADP Resource Helps It Manage Its Human Capital.

Medisphere's Corporate HR Director, Lisa Ebersole, needed an employee administration solution that was scalable, flexible, and provided capabilities that would help her manage her company's geographically dispersed human capital more efficiently.

Business Challenges

- Overwhelming Administrative Burdens
- Keeping Up With Ever-Changing Regulations/Reform Changes
- Increasing Labor Costs and Expenses
- Training and Development

Payroll & HR Administration

"With ADP Resource, we are able to hire and manage a workforce in a high-tech environment, using high-tech tools," says Lisa Ebersole, Medisphere's Director of Human Resources. "For instance, we don't onboard new employees using a pencil and paper method anymore. We give them a link to ADP Resource and the employees complete most of their paperwork entering their payroll and personal contact information online. Employees can also view their pay stubs and paid time off online – which works

well for our company, because our workforce is distributed across the country."

Risk Mitigation & Compliance

"ADP Resource is very good about pushing news and information about regulatory compliance to its clients," says Ebersole. "I've found that some of the most easy-to-comprehend webinars on the Affordable Care Act are those that were presented by ADP. The ACA is a complicated subject, but, from my experience, once you hear about all the changes and regulations from ADP – in the manner in which they present the information – you get it!"

Health & Welfare

"Premium Only Plans (Section 125 Cafeteria Plans) are a nice way to offer additional benefits," Ebersole notes. "They come with some tax advantages for your company and your employees. ADP Resource pulls together the data you need and makes it easy to administer. We have a Section 125 plan for healthcare and dependent care. These are both popular benefit options."

Talent Management

"Training remote employees is a definite challenge," Ebersole adds. "That's why I

see access to online education as one of the big pluses of ADP Resource. Linking to the iLearn training resource makes it easy to connect our employees with the training they need to improve their skills. In my own case, iLearn enabled me to take a course that taught me how to write my own ADP reports. I had no previous experience with ADP or their report-writing feature, so this was extremely beneficial."

"The ACA is a complicated subject, but, from my experience, once you hear about all the changes and regulations from ADP – in the manner in which they present the information – you get it!"

The ADP Resource Solution

As a client of ADP Resource®, Medisphere benefits from a comprehensive HR management solution that provides access to HR, payroll, compliance, and employee administration tools, and the expertise of a designated HR Business Partner, a trusted advisor from ADP. The ADP Resource solution helps Medisphere's HR Director spend less time on administrative matters and more time on the HR-related strategic needs of her business.