



# Sales and Use Tax System: Insider's Tips

*Getting the absolute most out of ADP's sales tax engine  
for the USA & Canada*

**Wednesday, August 6, 2008  
Noon - 1:00pm EST**

Thousands of companies all across North America use the Sales and Use Tax System from ADP Taxware, particularly those in the manufacturing, retail, and high technology industries. If you're responsible for running this system, or you work for a company that's looking for a competent sales and use tax solution for the USA and Canada, this is the webinar for you.

During this one-hour broadcast, two experienced managers from our support organization will walk attendees through an overview of the system, and discuss its use in some depth, including:

- Maintenance procedures for applying monthly data and content updates
- Software upgrades and the importance of being on the most current version
- Files that need to be transferred to the new system during an upgrade in order to maintain data continuity

The final 10 minutes of the broadcast will be reserved for questions & answers from the audience.

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## Featured Speakers

**Todd Nelson**

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**Product Support Manager  
ADP Taxware**

Todd has been with ADP Taxware since 1990, serving in a variety of technical and management roles. Prior to joining ADP Taxware, he was a programmer for the U.S. Air Force Systems Command, Vitro Laboratories, and a Systems Engineer at Intel Corporation. He is a graduate of the University of Maryland.



**JoAnn Gard  
Product Support Manager  
ADP Taxware**

JoAnn has been at ADP Taxware for ten years, has a background in financial services, and is knowledgeable in all ADP Taxware products. She occasionally teaches ADP Taxware classes both onsite and regionally. JoAnn specializes in the C language version of the Sales and Use Tax System and has been a key participant in the client on-boarding process.

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install prior to joining our webinar.

**CPE Information**



**Prerequisite:** None  
**Level of Knowledge:** Basic  
**Advanced Preparation:** None  
**Delivery Method:** Group Internet, Q&A  
**Recommended CPE:** 50 minutes = 1 CPE credit

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