

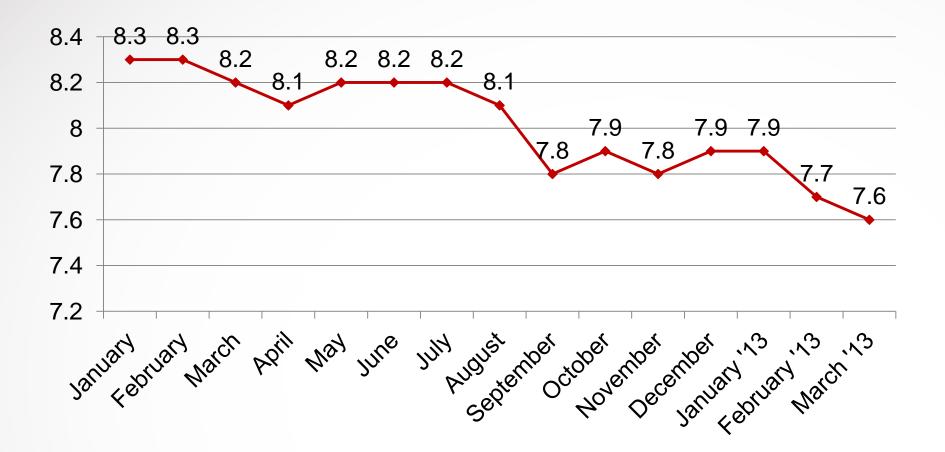


Presented By:
Brian Butcher
Vice President, Strategy and Growth
April 22, 2013



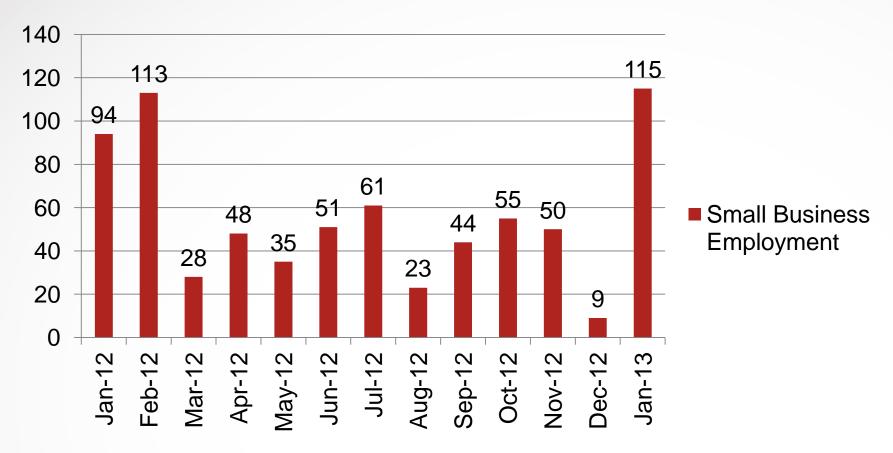
Keeping up with the current state of recruiting.

## **Unemployment Trends**





# Change in Small Business Employment



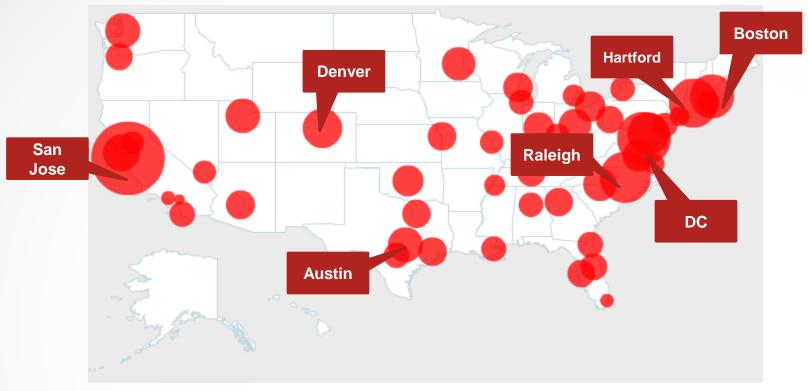
<sup>\*</sup> Increase in thousands



Source: ADP National Employment Report, 2013

# **Job Postings Per Capita**

for the 50 most populous metropolitan areas in the United States. The bigger the dot, the more job postings per capita.



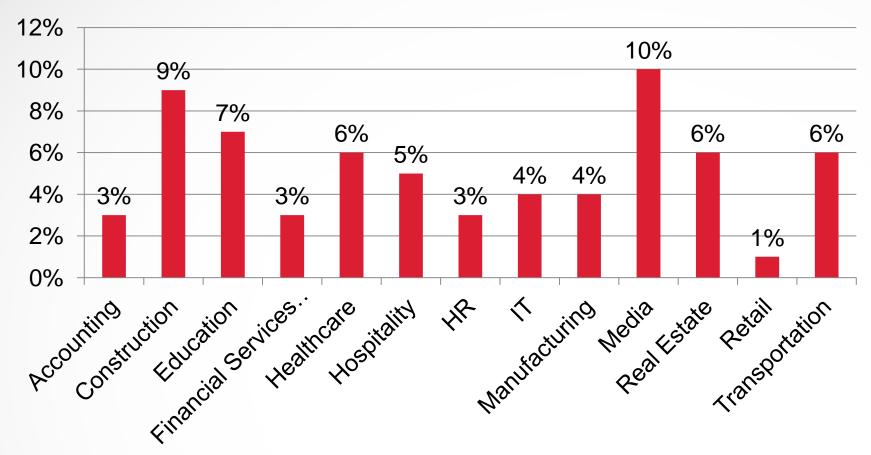
Job postings per 1,000 people



Source: Indeed Job Postings Per Capita, March 2013

### **Employment Trends by Industry**

#### **Over Previous Month**





Source: Indeed Job Postings Per Capita, 2013

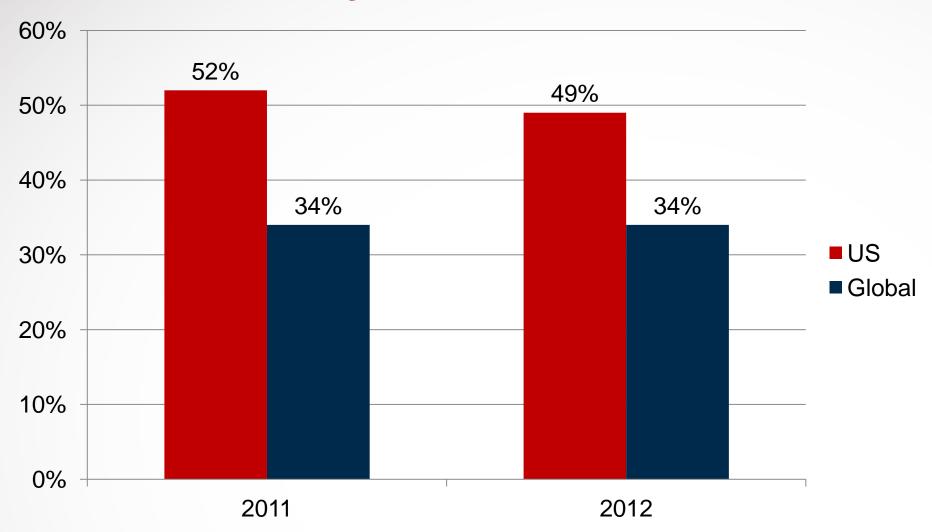
# **Top Job Categories for 2013**

Job	Planned Hiring
Sales	29%
IT	27%
Customer Service	23%
Engineering	22%
Production	22%
Business Development	18%
Administrative	17%
R&D	15%
Accounting and Finance	14%
Marketing	14%



Source: CareerBuilder.com, 2013

## **Talent Scarcity**





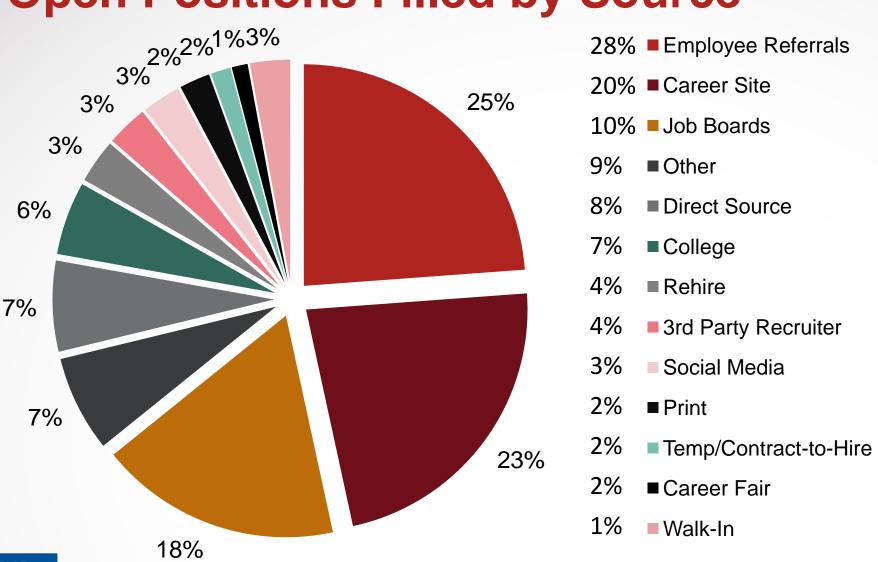
Source: ManpowerGroup Talent Shortage Survey, 2012

# **Top 10 Employment Websites**

Site	Alexa Traffic Rank
1. Indeed.com	71 in U.S., 247 globally
2. Monster.com	107 in U.S., 530 globally
3. CareerBuilder.com	137 in U.S., 734 globally
4. About.com: Job Search	31 in U.S., 83 globally (About.com)
5. SnagAJob.com	649 in U.S., 3,466 globally
6. JobsDB.com	131 in Indonesia, 2,637 globally
7. AOL Jobs	17 in U.S., 68 globally (AOL.com)
8. Carbonmade	8,689 in U.S., 11,424 globally
9. Job.com	2,158 in U.S., 11,378 globally
10. Juju Job Search Engine	2,388 in U.S., 13,857 globally



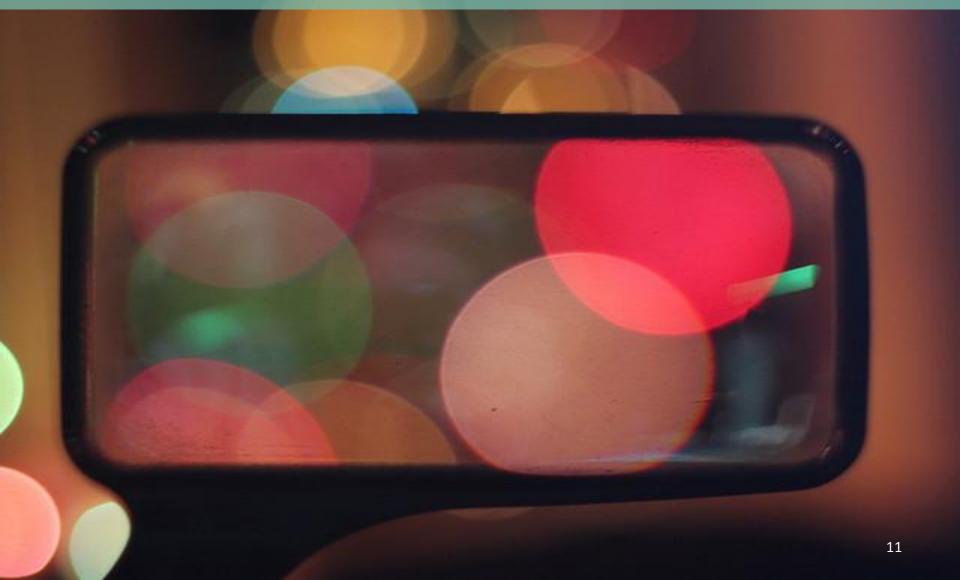
#### **Open Positions Filled by Source**



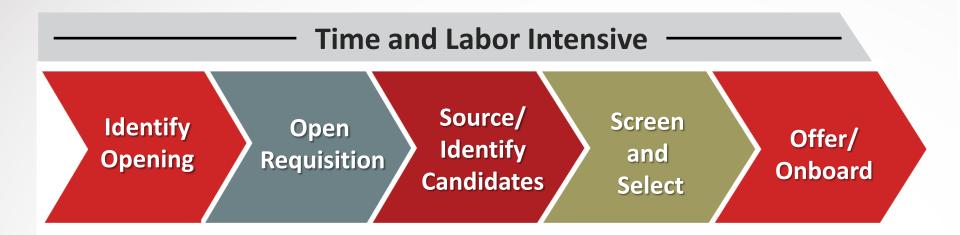


Source: CareerXRoads Sources of Hire, 2013

# **Evolution of Recruiting**



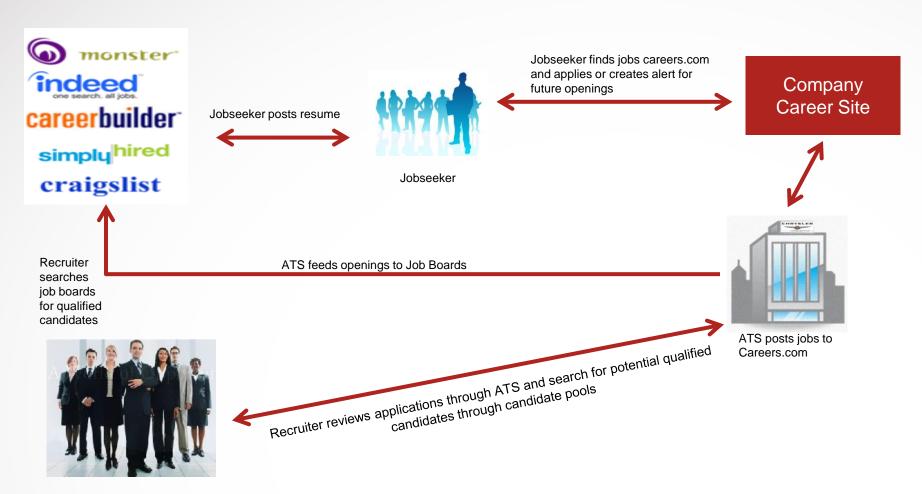
## Standard Stages of Recruiting



- Reactive recruiting
- May prove okay for some openings
- Ineffective for high profile or hard-to-fill openings



# **How Companies Used to Recruit**





#### **Recruiting Has Evolved**

The days of print ads and job boards have changed . . .



An estimate 76% of job seekers now use social media to look for new jobs. (Jobvite, Oct. 2012)

# Facebook The world will hear the roor of our engines. Chyster Chyster The world will hear the roor of our engines. Chyster Chyster









**Mobile Recruiting** 







Source: Bersin & Associates, The Talent Acquisition Factbook 2011

of Current Recruiting Environment



of companies use social media to recruit

Source: Jobvite, 2012



Smartphone market share is

and that will increase to 52% or more by 2014
Source: Pew Internet Research, 2012

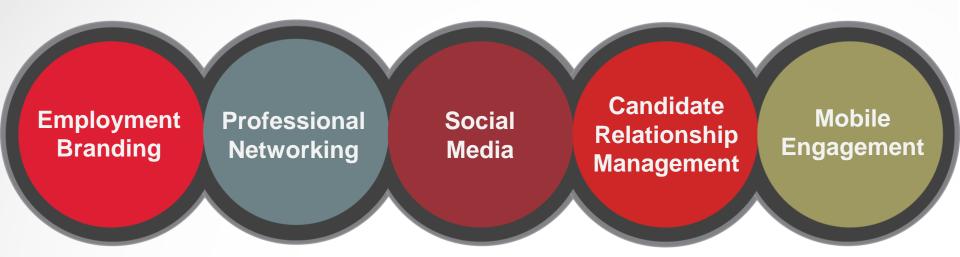
Mobile Devices per Capita Predicted by 2016

Source: HTC, 2012



#### Investments

#### Companies are re-directing their recruiting dollars to:



Investment changes in 2012-2013 are occurring as companies seek more cost effective and innovative ways to engage candidates and attract top talent



Source: Bersin & Associates, The Talent Acquisition Factbook 2011





# Importance of Employer Branding

90% of Millennials using social media to search for a job will use Facebook

Source: HRO Today, January 2013

Cost-per-hire is

**2**x

when companies have a weak employer brand

Source: LinkedIn White Paper: Why Your Employer Brand Matters, 2012 7400 of jobseekers read a company website before applying

Source: CareerBuilder, The New Job Hunt, 2012



# **Employment Branding and Communication Strategy**

Making the most of your employment brand marketing and communications.

#### **Develop Strategy**

# Develop strategic vision for career site portal functionality building on existing brand

- Evaluate career site portals for potential enhancements
- Deliver consistent employment brand and employee value proposition
- Enhance candidate experience as we market and drive candidates to apply online

#### Leverage Social Media and Mobile Technology

# Leverage appropriate channels to enhance proactive recruiting

- Build/enhance social media tools to support hiring plan
- Utilize microblogging to deliver employee value proposition to specific candidate groups or markets
- Communicate job opportunities
- Drive traffic to online and mobile career sites

#### Deploy Communications

#### Deploy communications through all channels

- Connect with candidates anytime, anywhere through mobile devices
- Proactively build a talent pool
- Offer best-in-class technology platforms to expand employer branding footprint
- Measure and report on the results



Reach Candidates Through Multiple

**Channels** 

**Mobile Career Site** 

Job Opening



**Email Alerts** 



**Text Alerts** 



**Apps** 



# Social Media

#### The Impact of Social Media on Recruiting

 A game-changing impact on how companies source and recruit critical talent across all industries AND even more significant than the introduction of online job boards and resume databases

of job seekers have a profile on at least **ONE**SOCIAL NETWORK

of companies in the US are now using SOCIAL MEDIA

2/3 use Facebook <sup>®</sup> to RECRUIT.

Over 1/2 use Twitter <sup>®</sup>

Almost ALL use LinkedIn®





#### **Social Media Statistics**

More Baby Boomers (29%) than Millennials (23%) use social networks for job searches

90% of Millennials who use social media for their job search use Facebook

25% of Millennials interact with a hiring organization's social media profile, more than any other generation



Source: HRO Today February 2013

#### **Top 10 Social Networking Sites**

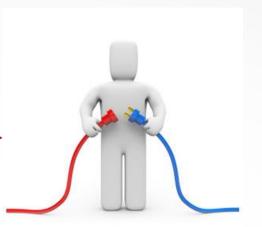
Network	February 2013	February 2012
Facebook	60.14%	62.85%
YouTube	22.93%	20.29%
Twitter	1.86%	1.56%
Pinterest	1.17%	1%
Yahoo! Answers	0.90%	1%
LinkedIn	0.82%	0.8%
Google+	0.78%	0.47%
Tagged	0.56%	0.68%
Instagram	0.37%	n/a
Tumblr	0.34%	n/a



Source: Dreamgrow, 2013

#### **Social Media**

Connect social media and talent communities



Demonstrate employer value proposition

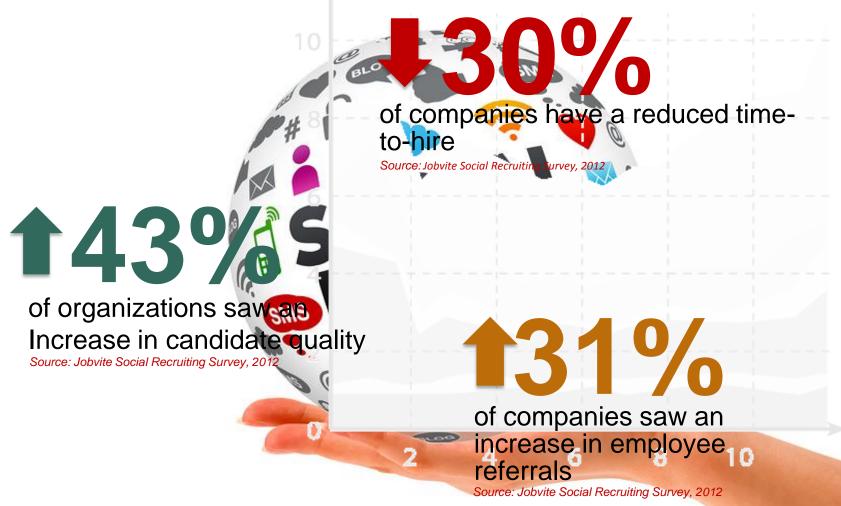


Communicate with potential talent





# Recruiting Through Social Media









#### **Mobile Trends**

- By 2014, there will be 10 billion mobile devices
- Mobile traffic will be greater than desktop traffic by 2015
- 32% of jobseekers have applied on a mobile device





- Tablet sales will grow by over 50% per year
- 665 million tablets in use worldwide by 2016
- More than 112 million Americans will own a tablet by 2016



Source: Jibe and Kelton Research: The State of Mobile Recruiting, 2012; Mobile Marketer iMomentous;; Mashable; Pew Research; BI Intelligence; Gartner; Forrester

# Why is Now a Great Time for Mobile Recruiting?

32%

of jobseekers have applied for a job on a mobile device

Simply Hired, Mobile Recruiting Outlooks, 2013

The average American adult sends and receives an average of text messages per day

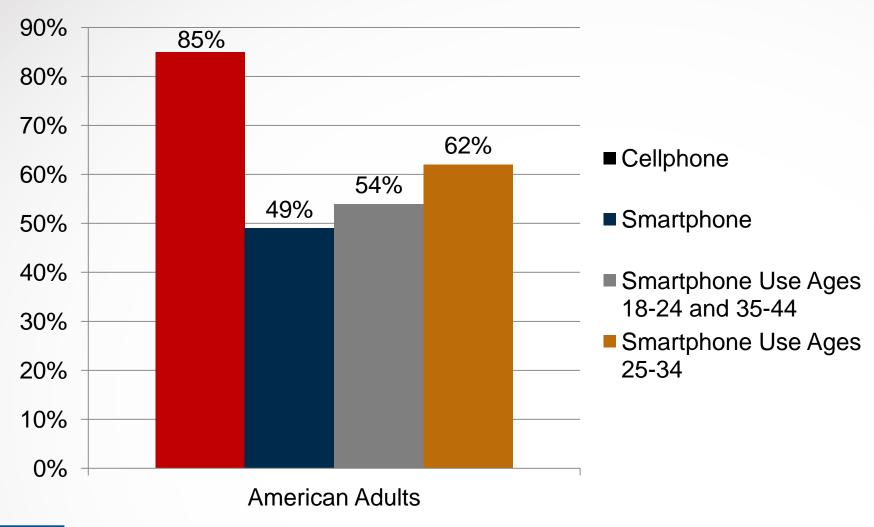
Pew Research, 2012

720 of jobseekers want to receive career opportunity information on their smartphones

iMomentous: Smartphones in the Workplace, 2012



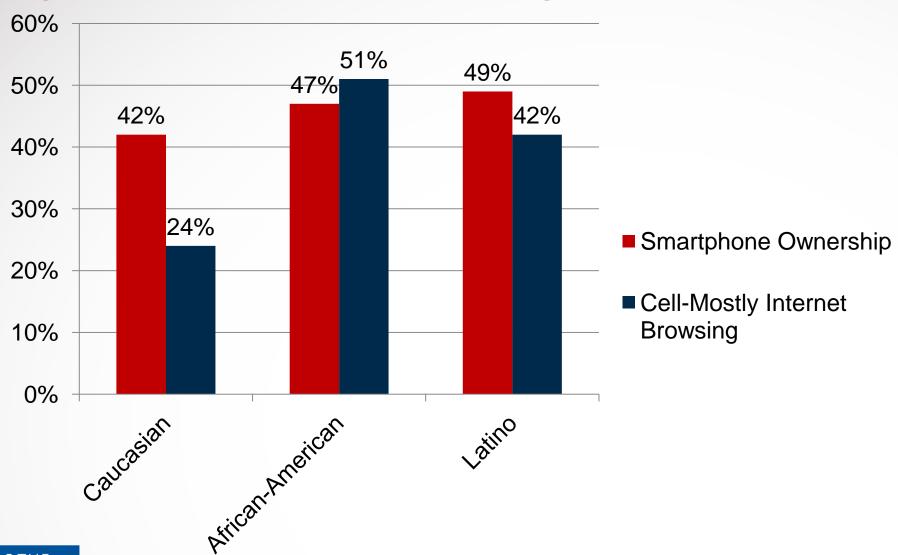
#### **Mobile Use**





Source: Pew Internet: Mobile, September 2012; Nielsen Wire: Generation App, 2011; CTIA 2010; Pew Research: Generations, 2011; SimplyHired, Mobile Recruiting Outlook 2013

#### **Connect with Diverse Candidates**



Source: Pew Internet, Smartphone Ownership Update, September 2012; Pew Internet: Cell Internet Use 2012, 2012

An Company

# **Mobile Recruiting**









An Company

# **Talent Communities**



# What is a Talent Community?

An ever-increasing **NETWORK** of potential candidates

**BUILT AHEAD** of business demand



# Registration for Automatic Text and

**Email Job Alerts** CHRYSLER Add mobile opt-in widget to Driving the pace career site Search Jobs - Life / Product Design & Engineering Allows anyone browsing to nce & Accounting Jobs register for automated text and email job alerts Product Design & Engineering Jobs in US Charge mation Technology Jobs Jobs at Chrysler dership Development Collects candidate preferences and geo-location for future sufacturing Jobs Bring your ideas to fif Product Design & Engineering careers at Chrysler offer the chance to drive duct Design & innovation and embrace hold new challenges as a member of the team responsible edot grinsenig for revolutionizing the automotive industry. Today, we're on a new road, with defined narrowcast marketing poals and renewed energy. You'll see it in our attention to quality and performance untion-Warehouse John and in the groundbreaking designs and technologies that create an unparalleled driving experience for our austomers. If you're ready to forge a Product Design & neering career for yourself, then join the team leading the American automotive Abid, Finance wse Product Design & Engineering Jobs at Chrysler INNOVATION IN MOTION GET A BEHIND-THE-SCENES. Applications Development Jobs (4) < QUICK TASKBAR Engineering . Mechanic Jobs (14) JOIN OUR TALENT NETWOR Powertrain Jobs (64) nune Product Design Jobs (4) Register for Career Product Planning Jobs (7) Opportunities First Name Technicians Jobs (3) ly and to explore our career opportunities. Last Name to top pproach to one of the premier biotechnology firms in the world as we ne to help people live better lives."



ssionals who know the selfless effort it takes to turn promise into reality. your work, because you will be involved every step of the way. Mobile Number

ZIP/Postal Code REGISTER

REGISTER

#### **Prospect Registration Elements**

#### Candidate:

- registers via mobile
- applies into ATS
- completes application, prescreen and initial screening online

- Mobile career site and application process
- Opt-in for text reminders
- Text registration and scheduling
- Location based campaigns
- Refer a friend

#### Mobile opt-in allows:

- Automated text job alerts
- Hiring Event registration
- Text updates
- Text reminders
- Links to career site on mobile



Candidate receives automatic text job alerts based on zip code and job preference



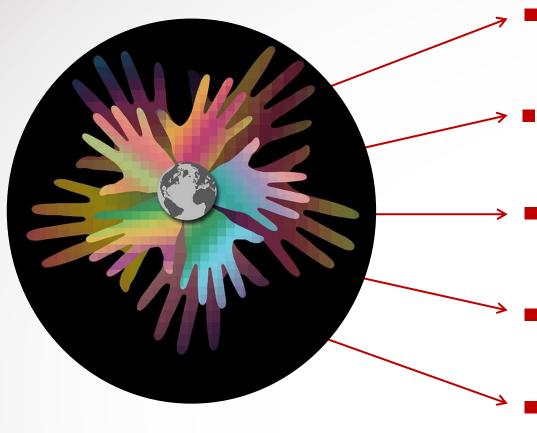
# Developing an Effective Recruiting Strategy

#### Set Achievement Goals

- Enhancing the candidate experience
- Building a talent pool
- Attracting active and passive talent
- Speeding up the recruitment process
- Improved candidate quality
- Optimize the career site for the mobile web



#### **Benefits of Recruitment Innovation**



- Combine branding, social media and mobile technology
- Move from a reactive to a proactive recruiting strategy
- Supply pool of candidates, and engage with top talent
- Maximize relationship building
- Improve time-to-fill and recruiting costs



#### **Thank You!**

#### Brian Butcher, Vice President – Strategy and Growth

Phone: 678-714-9452

brian.butcher@rightthinginc.com

The RightThing An ADP Company 3401 Technology Drive Findlay, OH 45840 www.rightthinginc.com

