



IN THE BUSINESS OF YOUR SUCCESS®

Success Story: Robbins Property Associates  
Real Estate Management Firm  
Workforce: About 140 Employees

## ADP Resource® Solutions for Business Challenges

# Small multistate employer receives compliance assistance and business insights.

*Employer-related compliance and administrative requirements can easily become issues that eat away at efficiency and profits. That's why Lora Radzevich, HR Director at Robbins Property Associates, relies on the solutions of ADP Resource®.*

### Business Challenges

- Lack of Tools and Infrastructure
- Keeping Up With Ever-Changing Regulations/Reform Changes
- Training and Development

### Payroll & HR Administration

"Our company was growing by leaps and bounds and things got to a point where we needed outside assistance for employee administration," Radzevich recalls. "With employees in Florida, Massachusetts, and Maryland, we were challenged to efficiently manage payroll and HR in multiple states. We wanted an overall solution and, for us, that was ADP Resource. It gives us accurate transaction processing, secure online access to employee information, and the benefit of tapping into ADP's expertise."

### Risk Mitigation & Compliance

"Compliance is complicated business," says Radzevich. "Each state has different laws for everything from unemployment insurance

to whether or not you have to compensate someone for jury duty – and the rules can change. That's where ADP Resource has proven to be a great help, because they keep on top of the changes for us. For example, an ADP webinar on the Affordable Care Act gave me, in laymen's language, the information I needed to know about the latest changes to the ACA and what our company needs to do in order to comply."

### Business Insights

A dedicated HR Business Partner – a trusted advisor from ADP® – is a core feature that makes ADP Resource special. "Our HRBP is a great sounding board and is always accessible when I need help," notes Radzevich. "She proactively worked with me on employee job descriptions – something our company didn't have prior to our relationship with ADP Resource. She also evaluated our old employee handbook, provided content options, and overall helped to make sure we didn't miss anything. Now she's helping us move our performance management from paper to online. She has worked with us to improve our administrative abilities in so many ways."

### Training & Development

"Training is not easy for us," says Radzevich. "We have a diverse employee base and our people are at different levels and, thus,

have different training needs. Once again, our HRBP worked with us to develop a training plan to connect our employees with the training they need. Whether it's individual online training or on-site group training through ADP, the content and level of support has been outstanding," she adds. "As our employees acquire additional knowledge, they gain greater confidence."

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### The ADP Resource Solution

As a client of ADP Resource – ADP's Administrative Services Offering (ASO) – Robbins Property Associates has access to the high level of human resource (HR) expertise it takes to successfully manage and train its human capital, and help comply with employer-related rules and regulations. ADP's expertise enables the HR Director at Robbins Property Associates to spend more time on her company's strategic needs and less time on administrative transactions.